
SENATE COMMITTEE ON APPROPRIATIONS

Senator Sabrina Cervantes, Chair
2025 - 2026 Regular Session

AB 1832 (Ransom) - 2-1-1 information and referral response system

Version: June 18, 2026

Urgency: No

Hearing Date: August 13, 2026

Policy Vote: E.M. 9 - 0

Mandate: No

Consultant: Janelle Miyashiro

Bill Summary: AB 1832 establishes, upon appropriation, the 2-1-1 Fund and requires the Office of Emergency Services (OES) to allocate the funds to support the California 2-1-1 Providers Network (211 California) in expanding its statewide coverage, upgrading disaster readiness, improving data sharing with state agencies, and integrating its communication protocols with other emergency networks.

***** ANALYSIS ADDENDUM – SUSPENSE FILE *****

The following information is revised to reflect amendments
adopted by the committee on August 13, 2026

Fiscal Impact: Unknown, ongoing General Fund cost pressures, likely in the tens of millions of dollars, to provide additional funding for 211 system enhancements. For context, the author's office has submitted a budget request for \$20 million in one-time funding; however, it is ultimately unknown at what level an appropriation for the bill might be made.

While the bill specifies OES administer the 2-1-1 Fund solely for the purpose of allocating moneys to 211 California, OES may require additional resources to do so. The bill authorizes OES to recover only up to \$100,000 per fiscal year to cover its administrative costs. To the extent that administrative costs rise above this threshold, there may be additional workload and cost pressures for OES.

Staff notes that even if OES does not assume a significant administrative role, the office would still likely incur additional workload, with associated costs potentially in the hundreds of thousands to low millions of dollars, to create funding allocation criteria and evaluate reports for future fund distributions.

Author Amendments:

- Strike requirement for 2-1-1 Fund moneys be used to develop aligned systems and protocols with 9-1-1 and 9-8-8 to strengthen integration and direct people to the right number of the right resources at the right time.
- Require OES to administer the 2-1-1 Fund solely for the purpose of allocating moneys appropriated from the Fund to 211 California and for receiving and reviewing the required annual reports. Authorizes OES to recover up to \$100,000 per fiscal year for its reasonable administrative costs.

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