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## SENATE COMMITTEE ON APPROPRIATIONS

Senator Anthony Portantino, Chair  
2019 - 2020 Regular Session

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### AB 376 (Mark Stone) - Student loan servicing

**Version:** August 6, 2020

**Policy Vote:** B. & F.I. 4 - 1, JUD. 7 - 1

**Urgency:** No

**Mandate:** Yes

**Hearing Date:** August 20, 2020

**Consultant:** Janelle Miyashiro

**Bill Summary:** AB 376 would create the "Student Borrower Bill of Rights" and impose new requirements on student loan servicers.

\*\*\*\*\* **ANALYSIS ADDENDUM – SUSPENSE FILE** \*\*\*\*\*

The following information is revised to reflect amendments  
adopted by the committee on August 20, 2020

**Fiscal Impact:**

- Unknown, but likely significant ongoing costs to the Department of Business Oversight (DBO) (Financial Institutions Fund).
- Estimated costs of up to \$1 million to the Department of Justice's Consumer Protection Section for an increase in workload due to additional referrals from the Student Loan Ombudsman to investigate complaints and assist the Ombudsman in complying with specified reporting requirements (General Fund).

**Author Amendments:**

- Provide an exemption for federally chartered credit unions.
- Add coauthors.
- Make other technical and clarifying changes.

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