



January 13, 2026

HOUSE BILL No. 1273

DIGEST OF HB 1273 (Updated January 13, 2026 1:20 pm - DI 154)

Citations Affected: IC 24-4; IC 24-5.

Synopsis: Requirements for proxy advisors. Provides that if a proxy advisor makes a recommendation against entity management on an entity proposal or proxy proposal, or makes a default recommendation or policy concerning votes against entity management on entity proposals or proxy proposals, and the proxy advisor does not do so based on a written financial analysis, the proxy advisor shall do the following: (1) At the time the proxy advisor provides the proxy advisory services, provide a clear and conspicuous disclosure to each interest holder or any person acting on behalf of an interest holder, receiving the proxy advisory services, that: (A) identifies the services being provided by the proxy advisor; (B) identifies the recommendation at issue; and (C) states that the proxy advisor has made the recommendation without utilizing a written financial analysis regarding the impact that the recommended action would have on entity interest holders. (2) If the proxy advisor provides certain proxy advisory services, then at the time the proxy advisor provides the proxy advisory services, the proxy advisor must provide to entity management the disclosure provided to each interest holder or any person acting on behalf of an interest holder receiving the proxy advisory services. (3) For the entire time that a proxy advisor is providing proxy advisory services to an interest holder of an entity or any person acting on behalf of an interest holder of an entity, prominently display on the home page of the proxy advisor's website a statement that the proxy advisor has made a recommendation: (A) against entity management on an entity
(Continued next page)

Effective: July 1, 2026.

Pierce K, Andrade

January 6, 2026, read first time and referred to Committee on Financial Institutions.
January 13, 2026, amended, reported — Do Pass.

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proposal or proxy proposal; and (B) without utilizing a written financial analysis regarding the impact that the recommended action would have on entity interest holders. Provides that if a proxy advisor makes a recommendation against entity management on an entity proposal or proxy proposal, or makes a default recommendation or policy concerning votes against entity management on entity proposals or proxy proposals, and the proxy advisor does so based on a written financial analysis, the proxy advisor shall do the following: (1) At the time the proxy advisor provides the proxy advisory services, provide a clear and conspicuous disclosure to each interest holder or any person acting on behalf of an interest holder, receiving proxy advisory services, that: (A) identifies the services being provided by the proxy advisor; (B) identifies the recommendation at issue; (C) states that the proxy advisor utilized a written financial analysis regarding the impact that the recommended action would have on entity interest holders in making the recommendation; and (D) states that the written financial analysis is available upon request. (2) Make the written financial analysis available to an interest holder or any person acting on behalf of an interest holder, receiving the proxy advisory services within a reasonable time after an interest holder or any person acting on behalf of an interest holder, receiving the proxy advisory services requests the written financial analysis. (3) If the proxy advisor provides certain proxy advisory services, then at the time the proxy advisor provides the proxy advisory services, the proxy advisor must provide a copy of the written financial analysis to entity management. Amends the definition of "consumer transaction" for purposes of the deceptive consumer sales act to include the provision of a product or service to a state agency or a local agency in Indiana. Amends the definition of "supplier" for purposes of the deceptive consumer sales act to include an entity that provides a product or service to a state agency or a local agency in Indiana. Provides that an action that arises from a consumer transaction involving the provision of a product or service by a supplier to a state agency may be brought and enforced only by the attorney general. Provides that an action that arises from a consumer transaction involving the provision of a product or service by a supplier to a local agency may be brought and enforced only by an attorney acting on behalf of the local agency, unless the local unit of government served by the local agency requests the attorney general to bring and enforce an action on behalf of the local unit. Provides that in an action that arises from a consumer transaction involving the provision of a product or service by a supplier to a state agency or a local agency, a court may take certain actions.



January 13, 2026

Second Regular Session of the 124th General Assembly (2026)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in **this style type**, and deletions will appear in ~~this style type~~.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in *this style type* or ~~this style type~~ reconciles conflicts between statutes enacted by the 2025 Regular Session of the General Assembly.

HOUSE BILL No. 1273

A BILL FOR AN ACT to amend the Indiana Code concerning trade regulation.

Be it enacted by the General Assembly of the State of Indiana:

1 SECTION 1. IC 24-4-27.5 IS ADDED TO THE INDIANA CODE
2 AS A **NEW** CHAPTER TO READ AS FOLLOWS [EFFECTIVE
3 JULY 1, 2026]:

4 **Chapter 27.5. Proxy Advisors**
5 **Sec. 1. As used in this chapter, "default recommendation or**
6 **policy" means a system, set of rules, principles, or guidelines**
7 **designed to assist with voting decisions on any entity proposals or**
8 **proxy proposals.**

9 **Sec. 2. (a) As used in this chapter, "entity" means a:**
10 **(1) business corporation (as defined in IC 23-0.5-1.5-3);**
11 **(2) general partnership (as defined in IC 23-0.5-1.5-13),**
12 **including a limited liability partnership (as defined in**
13 **IC 23-0.5-1.5-21);**
14 **(3) limited partnership (as defined in IC 23-0.5-1.5-22); or**
15 **(4) limited liability company (as defined in IC 23-0.5-1.5-20).**

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(b) The term does not include:

- (1) an individual;
- (2) a business trust, a trust with a predominately donative purpose, or a charitable trust;
- (3) an association or relationship that:
 - (A) is not listed in subsection (a); and
 - (B) is not a partnership under the rules stated in IC 23-4-1-7 or a similar provision of the law of another jurisdiction;
- (4) a decedent's estate; or
- (5) a government or a governmental subdivision, agency, or instrumentality.

Sec. 3. As used in this chapter, "entity management" means an individual or group of individuals that actively oversee and direct an entity's activities, resources, and personnel to accomplish the entity's objectives.

Sec. 4. As used in this chapter, "entity proposal" means any proposal made by an entity to its interest holders that is included in the entity's proxy statement, including director nominations or elections or any proposal relating to director nominations or elections, executive compensation, corporate transactions, corporate structure, auditor selection, or entity policy on any subject.

Sec. 5. As used in this chapter, "interest" means:

- (1) a share in a business corporation (as defined in IC 23-0.5-1.5-3); or
- (2) a governance interest or economic interest in any other type of unincorporated entity.

Sec. 6. As used in this chapter, "interest holder" means a direct holder of an interest in an entity.

Sec. 7. As used in this chapter, "proxy advisor" means a person who, for compensation, provides a proxy advisory service to interest holders of an entity or to other persons with authority to vote on behalf of interest holders of an entity.

Sec. 8. As used in this chapter, "proxy advisory service" means any of the following services that are provided in connection with an entity or are provided to any person in Indiana:

- (1) Advice or a recommendation on how to vote on an entity proposal or proxy proposal.
- (2) Proxy statement research and analysis regarding an entity proposal or proxy proposal.
- (3) Development of proxy voting recommendations or policies,



1 including establishing default recommendations or policies.

2 **Sec. 9. As used in this chapter, "proxy proposal" means any**
 3 **proposal made by an interest holder of an entity that is included in**
 4 **the entity's proxy statement, including a proposal relating to any**
 5 **of the subjects that could be covered by an entity proposal.**

6 **Sec. 10. As used in this chapter, "written financial analysis"**
 7 **means a written document that:**

8 (1) analyzes the expected short term and long term financial
 9 benefits and costs to an entity of implementing an entity
 10 proposal or proxy proposal;

11 (2) concludes what vote or course of action is most likely to
 12 positively affect interest holder value; and

13 (3) explains the methods and processes used to prepare the
 14 analysis, including the experience and geographic location of
 15 the personnel who formed the conclusion.

16 **Sec. 11. (a) If a proxy advisor makes a recommendation against**
 17 **entity management on an entity proposal or proxy proposal, or**
 18 **makes a default recommendation or policy concerning votes**
 19 **against entity management on entity proposals or proxy proposals,**
 20 **and the proxy advisor does not do so based on a written financial**
 21 **analysis, the proxy advisor shall do the following:**

22 (1) At the time the proxy advisor provides the proxy advisory
 23 services, provide a clear and conspicuous disclosure to each
 24 interest holder or any person acting on behalf of an interest
 25 holder receiving the proxy advisory services that:

26 (A) identifies the services being provided by the proxy
 27 advisor;

28 (B) identifies the recommendation or policy at issue; and

29 (C) states that the proxy advisor has made the
 30 recommendation or policy without utilizing a written
 31 financial analysis regarding the impact that the
 32 recommended action would have on entity interest holders
 33 that:

34 (i) analyzes the expected short term and long term
 35 financial benefits and costs to the entity of implementing
 36 the entity proposal or proxy proposal;

37 (ii) concludes what vote or course of action is most likely
 38 to positively affect interest holder value; and

39 (iii) explains the methods and processes used to prepare
 40 the analysis, including the experience and geographic
 41 location of the personnel who formed the conclusion.

42 (2) If the proxy advisor provides proxy advisory services



described in section 8(1) or 8(2) of this chapter, then at the time the proxy advisor provides the proxy advisory services described in section 8(1) and 8(2) of this chapter, the proxy advisor must provide the disclosure described in subdivision (1) to entity management.

(3) For the entire time that a proxy advisor is providing proxy advisory services to an interest holder of an entity or any person acting on behalf of an interest holder of an entity, prominently display on the home page of the proxy advisor's website a statement that the proxy advisor has made a recommendation:

(A) against entity management on an entity proposal or proxy proposal; and

(B) without utilizing a written financial analysis regarding the impact that the recommended action would have on entity interest holders that:

(i) analyzes the expected short term and long term financial benefits and costs to the entity of implementing the entity proposal or proxy proposal;

(ii) concludes what vote or course of action is most likely to positively affect interest holder value; and

(iii) explains the methods and processes used to prepare the analysis, including the experience and geographic location of the personnel who formed the conclusion.

(b) If a proxy advisor makes a recommendation against entity management on an entity proposal or proxy proposal, or makes a default recommendation or policy concerning votes against entity management on entity proposals or proxy proposals, and the proxy advisor does so based on a written financial analysis, the proxy advisor shall do the following:

(1) At the time the proxy advisor provides the proxy advisory services, provide a clear and conspicuous disclosure to each interest holder or any person acting on behalf of an interest holder receiving the proxy advisory services that:

(A) identifies the services being provided by the proxy advisor;

(B) identifies the recommendation or policy at issue;

(C) states that the proxy advisor utilized a written financial analysis that:

(i) analyzes the expected short term and long term financial benefits and costs to the entity of implementing the entity proposal or proxy proposal;



(ii) concludes what vote or course of action is most likely to positively affect interest holder value; and

(iii) explains the methods and processes used to prepare the analysis, including the experience and geographic location of the personnel who formed the conclusion; and

(D) states that the written financial analysis described in clause (C) is available upon request.

(2) Make the written financial analysis described in subdivision (1)(C) available to an interest holder or any person acting on behalf of an interest holder, receiving the proxy advisory services within a reasonable time after an interest holder or any person acting on behalf of an interest holder, receiving the proxy advisory services requests the written financial analysis.

(3) If the proxy advisor provides proxy advisory services described in section 8(1) or 8(2) of this chapter, then at the time the proxy advisor provides the proxy advisory services described in section 8(1) and 8(2) of this chapter, the proxy advisor must provide a copy of the written financial analysis described in subdivision (1)(C) to entity management.

Sec. 12. (a) As used in this section, "interested person" means:

(1) a recipient of proxy advisory services provided by a proxy advisor;

(2) an entity that is the subject of proxy advisory services described in section 8(1) or 8(2) of this chapter provided by a proxy advisor; and

(3) any interest holder of an entity that is the subject of proxy advisory services described in section 8(1) or 8(2) of this chapter provided by a proxy advisor.

(b) A proxy advisor who violates any provision of this chapter commits a deceptive act which is actionable under IC 24-5-0.5 and subject to the penalties of IC 24-5-0.5.

(c) Notwithstanding subsection (b), an interested person may bring an action seeking a declaratory judgment or injunctive relief against a proxy advisor who the interested person believes has violated this chapter. Not later than seven (7) days after the date on which an interested person brings an action under this subsection, the interested person shall provide written notice to the attorney general that informs the attorney general of the existence of the action. The attorney general has the right to intervene in an action under this subsection.

SECTION 2. IC 24-5-0.5-2, AS AMENDED BY P.L.206-2025,



SECTION 5, AND AS AMENDED BY P.L.227-2025, SECTION 42,
AND AS AMENDED BY THE TECHNICAL CORRECTIONS BILL
OF THE 2026 GENERAL ASSEMBLY, IS CORRECTED AND
AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2026]:

Sec. 2. (a) As used in this chapter:

(1) "Consumer transaction" means a sale, lease, assignment, award by chance, or other disposition of an item of personal property, real property, a service, or an intangible, except securities and policies or contracts of insurance issued by corporations authorized to transact an insurance business under the laws of the state of Indiana, with or without an extension of credit, to a person for purposes that are primarily personal, familial, charitable, agricultural, or household, or a solicitation to supply any of these things. However, the term includes the following:

(A) A transfer of structured settlement payment rights under IC 34-50-2.

(B) An unsolicited advertisement sent to a person by telephone facsimile machine offering a sale, lease, assignment, award by chance, or other disposition of an item of personal property, real property, a service, or an intangible.

(C) The collection of or attempt to collect a debt by a debt collector.

(D) *The provision of a product or service to a:*

(i) state law enforcement agency; ~~or~~

(ii) local law enforcement agency;

(iii) state agency; or

(iv) local agency;

in Indiana.

~~(D)~~ **(E)** *Conduct that arises from, occurs in connection with, or otherwise involves a transaction for emergency towing (as defined in IC 24-14-2-5) of a personal or commercial vehicle.*

(2) "Person" means an individual, corporation, the state of Indiana or its subdivisions or agencies, business trust, estate, trust, partnership, association, nonprofit corporation or organization, or cooperative or any other legal entity.

(3) "Supplier" means the following:

(A) A seller, lessor, assignor, or other person who regularly engages in or solicits consumer transactions, including soliciting a consumer transaction by using a telephone facsimile machine to transmit an unsolicited advertisement.

The term includes a manufacturer, a wholesaler, ~~or~~ a retailer,



1 *or, in a consumer transaction described in subdivision (1)(D),*
 2 *an entity that provides a product or service to a state law*
 3 *enforcement agency, ~~or~~ local law enforcement agency, **state***
 4 ***agency, or local agency in Indiana,** whether or not the person*
 5 *deals directly with the consumer.*

6 (B) A debt collector.

7 (4) "Subject of a consumer transaction" means the personal
 8 property, real property, services, or intangibles offered or
 9 furnished in a consumer transaction.

10 (5) "Cure" as applied to a deceptive act, means either:

11 (A) to offer in writing to adjust or modify the consumer
 12 transaction to which the act relates to conform to the
 13 reasonable expectations of the consumer generated by such
 14 deceptive act and to perform such offer if accepted by the
 15 consumer; or

16 (B) to offer in writing to rescind such consumer transaction
 17 and to perform such offer if accepted by the consumer.

18 The term includes an offer in writing of one (1) or more items of
 19 value, including monetary compensation, that the supplier
 20 delivers to a consumer or a representative of the consumer if
 21 accepted by the consumer.

22 (6) "Offer to cure" as applied to a deceptive act is a cure that:

23 (A) is reasonably calculated to remedy a loss claimed by the
 24 consumer; and

25 (B) includes a minimum additional amount that is the greater
 26 of:

27 (i) ten percent (10%) of the value of the remedy under
 28 clause (A), but not more than four thousand dollars
 29 (\$4,000); or

30 (ii) five hundred dollars (\$500);

31 as compensation for attorney's fees, expenses, and other costs
 32 that a consumer may incur in relation to the deceptive act.

33 (7) "Uncured deceptive act" means: ~~a deceptive act.~~

34 (A) **a deceptive act** with respect to which a consumer who has
 35 been damaged by such act has given notice to the supplier
 36 under section 5(a) of this chapter; and

37 (B) either:

38 (i) no offer to cure has been made to such consumer within
 39 thirty (30) days after such notice; or

40 (ii) the act has not been cured as to such consumer within a
 41 reasonable time after the consumer's acceptance of the offer
 42 to cure.



(8) "Incurable deceptive act" means a deceptive act done by a supplier as part of a scheme, artifice, or device with intent to defraud or mislead. The term includes a failure of a transferee of structured settlement payment rights to timely provide a true and complete disclosure statement to a payee as provided under IC 34-50-2 in connection with a direct or indirect transfer of structured settlement payment rights.

(9) "Local agency" means an administration, an agency, an authority, a board, a bureau, a commission, a committee, a council, a department, a division, an institution, an office, an officer, a service, or other similar body of a political subdivision created or established under law.

(10) "Political subdivision" means a county, township, city, town, municipal corporation (as defined in IC 36-1-2-10), or special taxing district. However, the term does not include a school corporation or charter school.

~~(9)~~ (11) "Senior consumer" means an individual who is at least sixty (60) years of age.

(12) "State agency" means an administration, an agency, an authority, a board, a bureau, a commission, a committee, a council, a department, a division, an institution, an office, an officer, a service, or other similar body of state government created or established under law. The term includes a body corporate and politic of the state created by statute. The term does not include a state educational institution (as defined in IC 21-7-13-32).

~~(10)~~ (13) "Telephone facsimile machine" means equipment that has the capacity to transcribe text or images, or both, from:

(A) paper into an electronic signal and to transmit that signal over a regular telephone line; or

(B) an electronic signal received over a regular telephone line onto paper.

~~(11)~~ (14) "Unsolicited advertisement" means material advertising the commercial availability or quality of:

(A) property;

(B) goods; or

(C) services;

that is transmitted to a person without the person's prior express invitation or permission, in writing or otherwise.

~~(12)~~ (15) "Debt" has the meaning set forth in 15 U.S.C. 1692(a)(5).

~~(13)~~ (16) "Debt collector" has the meaning set forth in 15 U.S.C.



1692(a)(6). The term does not include a person admitted to the practice of law in Indiana if the person is acting within the course and scope of the person's practice as an attorney. The term includes a debt buyer (as defined in IC 24-5-15.5).

(b) As used in section 3(b)(15) and 3(b)(16) of this chapter:

(1) "Directory assistance" means the disclosure of telephone number information in connection with an identified telephone service subscriber by means of a live operator or automated service.

(2) "Local telephone directory" refers to a telephone classified advertising directory or the business section of a telephone directory that is distributed by a telephone company or directory publisher to subscribers located in the local exchanges contained in the directory. The term includes a directory that includes listings of more than one (1) telephone company.

(3) "Local telephone number" refers to a telephone number that has the three (3) number prefix used by the provider of telephone service for telephones physically located within the area covered by the local telephone directory in which the number is listed. The term does not include long distance numbers or 800-, 888-, or 900- exchange numbers listed in a local telephone directory.

SECTION 3. IC 24-5-0.5-3, AS AMENDED BY P.L.104-2024, SECTION 42, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2026]: Sec. 3. (a) A supplier may not commit an unfair, abusive, or deceptive act, omission, or practice in connection with a consumer transaction. Such an act, omission, or practice by a supplier is a violation of this chapter whether it occurs before, during, or after the transaction. An act, omission, or practice prohibited by this section includes both implicit and explicit misrepresentations.

(b) Without limiting the scope of subsection (a), the following acts, and the following representations as to the subject matter of a consumer transaction, made orally, in writing, or by electronic communication, by a supplier, are deceptive acts:

(1) That such subject of a consumer transaction has sponsorship, approval, performance, characteristics, accessories, uses, or benefits it does not have which the supplier knows or should reasonably know it does not have.

(2) That such subject of a consumer transaction is of a particular standard, quality, grade, style, or model, if it is not and if the supplier knows or should reasonably know that it is not.

(3) That such subject of a consumer transaction is new or unused, if it is not and if the supplier knows or should reasonably know



1 that it is not.

2 (4) That such subject of a consumer transaction will be supplied
3 to the public in greater quantity than the supplier intends or
4 reasonably expects.

5 (5) That replacement or repair constituting the subject of a
6 consumer transaction is needed, if it is not and if the supplier
7 knows or should reasonably know that it is not.

8 (6) That a specific price advantage exists as to such subject of a
9 consumer transaction, if it does not and if the supplier knows or
10 should reasonably know that it does not.

11 (7) That the supplier has a sponsorship, approval, or affiliation in
12 such consumer transaction the supplier does not have, and which
13 the supplier knows or should reasonably know that the supplier
14 does not have.

15 (8) That such consumer transaction involves or does not involve
16 a warranty, a disclaimer of warranties, or other rights, remedies,
17 or obligations, if the representation is false and if the supplier
18 knows or should reasonably know that the representation is false.

19 (9) That the consumer will receive a rebate, discount, or other
20 benefit as an inducement for entering into a sale or lease in return
21 for giving the supplier the names of prospective consumers or
22 otherwise helping the supplier to enter into other consumer
23 transactions, if earning the benefit, rebate, or discount is
24 contingent upon the occurrence of an event subsequent to the time
25 the consumer agrees to the purchase or lease.

26 (10) That the supplier is able to deliver or complete the subject of
27 the consumer transaction within a stated period of time, when the
28 supplier knows or should reasonably know the supplier could not.
29 If no time period has been stated by the supplier, there is a
30 presumption that the supplier has represented that the supplier
31 will deliver or complete the subject of the consumer transaction
32 within a reasonable time, according to the course of dealing or the
33 usage of the trade.

34 (11) That the consumer will be able to purchase the subject of the
35 consumer transaction as advertised by the supplier, if the supplier
36 does not intend to sell it.

37 (12) That the replacement or repair constituting the subject of a
38 consumer transaction can be made by the supplier for the estimate
39 the supplier gives a customer for the replacement or repair, if the
40 specified work is completed and:

41 (A) the cost exceeds the estimate by an amount equal to or
42 greater than ten percent (10%) of the estimate;



- 1 (B) the supplier did not obtain written permission from the
- 2 customer to authorize the supplier to complete the work even
- 3 if the cost would exceed the amounts specified in clause (A);
- 4 (C) the total cost for services and parts for a single transaction
- 5 is more than seven hundred fifty dollars (\$750); and
- 6 (D) the supplier knew or reasonably should have known that
- 7 the cost would exceed the estimate in the amounts specified in
- 8 clause (A).
- 9 (13) That the replacement or repair constituting the subject of a
- 10 consumer transaction is needed, and that the supplier disposes of
- 11 the part repaired or replaced earlier than seventy-two (72) hours
- 12 after both:
- 13 (A) the customer has been notified that the work has been
- 14 completed; and
- 15 (B) the part repaired or replaced has been made available for
- 16 examination upon the request of the customer.
- 17 (14) Engaging in the replacement or repair of the subject of a
- 18 consumer transaction if the consumer has not authorized the
- 19 replacement or repair, and if the supplier knows or should
- 20 reasonably know that it is not authorized.
- 21 (15) The act of misrepresenting the geographic location of the
- 22 supplier by listing an alternate business name or an assumed
- 23 business name (as described in IC 23-0.5-3-4) in a local telephone
- 24 directory if:
- 25 (A) the name misrepresents the supplier's geographic location;
- 26 (B) the listing fails to identify the locality and state of the
- 27 supplier's business;
- 28 (C) calls to the local telephone number are routinely forwarded
- 29 or otherwise transferred to a supplier's business location that
- 30 is outside the calling area covered by the local telephone
- 31 directory; and
- 32 (D) the supplier's business location is located in a county that
- 33 is not contiguous to a county in the calling area covered by the
- 34 local telephone directory.
- 35 (16) The act of listing an alternate business name or assumed
- 36 business name (as described in IC 23-0.5-3-4) in a directory
- 37 assistance data base if:
- 38 (A) the name misrepresents the supplier's geographic location;
- 39 (B) calls to the local telephone number are routinely forwarded
- 40 or otherwise transferred to a supplier's business location that
- 41 is outside the local calling area; and
- 42 (C) the supplier's business location is located in a county that



- 1 is not contiguous to a county in the local calling area.
- 2 (17) The violation by a supplier of IC 24-3-4 concerning
- 3 cigarettes for import or export.
- 4 (18) The act of a supplier in knowingly selling or reselling a
- 5 product to a consumer if the product has been recalled, whether
- 6 by the order of a court or a regulatory body, or voluntarily by the
- 7 manufacturer, distributor, or retailer, unless the product has been
- 8 repaired or modified to correct the defect that was the subject of
- 9 the recall.
- 10 (19) The violation by a supplier of 47 U.S.C. 227, including any
- 11 rules or regulations issued under 47 U.S.C. 227.
- 12 (20) The violation by a supplier of the federal Fair Debt
- 13 Collection Practices Act (15 U.S.C. 1692 et seq.), including any
- 14 rules or regulations issued under the federal Fair Debt Collection
- 15 Practices Act (15 U.S.C. 1692 et seq.).
- 16 (21) A violation of IC 24-5-7 (concerning health spa services), as
- 17 set forth in IC 24-5-7-17.
- 18 (22) A violation of IC 24-5-8 (concerning business opportunity
- 19 transactions), as set forth in IC 24-5-8-20.
- 20 (23) A violation of IC 24-5-10 (concerning home consumer
- 21 transactions), as set forth in IC 24-5-10-18.
- 22 (24) A violation of IC 24-5-11 (concerning real property
- 23 improvement contracts), as set forth in IC 24-5-11-14.
- 24 (25) A violation of IC 24-5-12 (concerning telephone
- 25 solicitations), as set forth in IC 24-5-12-23.
- 26 (26) A violation of IC 24-5-13.5 (concerning buyback motor
- 27 vehicles), as set forth in IC 24-5-13.5-14.
- 28 (27) A violation of IC 24-5-14 (concerning automatic
- 29 dialing-announcing devices), as set forth in IC 24-5-14-13.
- 30 (28) A violation of IC 24-5-15 (concerning credit services
- 31 organizations), as set forth in IC 24-5-15-11.
- 32 (29) A violation of IC 24-5-16 (concerning unlawful motor
- 33 vehicle subleasing), as set forth in IC 24-5-16-18.
- 34 (30) A violation of IC 24-5-17 (concerning environmental
- 35 marketing claims), as set forth in IC 24-5-17-14.
- 36 (31) A violation of IC 24-5-19 (concerning deceptive commercial
- 37 solicitation), as set forth in IC 24-5-19-11.
- 38 (32) A violation of IC 24-5-21 (concerning prescription drug
- 39 discount cards), as set forth in IC 24-5-21-7.
- 40 (33) A violation of IC 24-5-23.5-7 (concerning real estate
- 41 appraisals), as set forth in IC 24-5-23.5-9.
- 42 (34) A violation of IC 24-5-26 (concerning identity theft), as set



1 forth in IC 24-5-26-3.

2 (35) A violation of IC 24-5.5 (concerning mortgage rescue fraud),
3 as set forth in IC 24-5.5-6-1.

4 (36) A violation of IC 24-8 (concerning promotional gifts and
5 contests), as set forth in IC 24-8-6-3.

6 (37) A violation of IC 21-18.5-6 (concerning representations
7 made by a postsecondary credit bearing proprietary educational
8 institution), as set forth in IC 21-18.5-6-22.5.

9 (38) A violation of IC 24-5-15.5 (concerning collection actions of
10 a plaintiff debt buyer), as set forth in IC 24-5-15.5-6.

11 (39) A violation of IC 24-14 (concerning towing services), as set
12 forth in IC 24-14-10-1.

13 (40) A violation of IC 24-5-14.5 (concerning misleading or
14 inaccurate caller identification information), as set forth in
15 IC 24-5-14.5-12.

16 (41) A violation of IC 24-5-27 (concerning intrastate inmate
17 calling services), as set forth in IC 24-5-27-27.

18 (42) A violation of IC 15-21 (concerning sales of dogs by retail
19 pet stores), as set forth in IC 15-21-7-4.

20 (43) A violation of IC 24-4-23 (concerning the security of
21 information collected and transmitted by an adult oriented website
22 operator), as set forth in IC 24-4-23-14.

23 **(44) A violation of IC 24-4-27.5 (concerning proxy advisors),**
24 **as set forth in IC 24-4-27.5-12.**

25 (c) Any representations on or within a product or its packaging or
26 in advertising or promotional materials which would constitute a
27 deceptive act shall be the deceptive act both of the supplier who places
28 such representation thereon or therein, or who authored such materials,
29 and such other suppliers who shall state orally or in writing that such
30 representation is true if such other supplier shall know or have reason
31 to know that such representation was false.

32 (d) If a supplier shows by a preponderance of the evidence that an
33 act resulted from a bona fide error notwithstanding the maintenance of
34 procedures reasonably adopted to avoid the error, such act shall not be
35 deceptive within the meaning of this chapter.

36 (e) It shall be a defense to any action brought under this chapter that
37 the representation constituting an alleged deceptive act was one made
38 in good faith by the supplier without knowledge of its falsity and in
39 reliance upon the oral or written representations of the manufacturer,
40 the person from whom the supplier acquired the product, any testing
41 organization, or any other person provided that the source thereof is
42 disclosed to the consumer.



1 (f) For purposes of subsection (b)(12), a supplier that provides
 2 estimates before performing repair or replacement work for a customer
 3 shall give the customer a written estimate itemizing as closely as
 4 possible the price for labor and parts necessary for the specific job
 5 before commencing the work.

6 (g) For purposes of subsection (b)(15) and (b)(16), a telephone
 7 company or other provider of a telephone directory or directory
 8 assistance service or its officer or agent is immune from liability for
 9 publishing the listing of an alternate business name or assumed
 10 business name of a supplier in its directory or directory assistance data
 11 base unless the telephone company or other provider of a telephone
 12 directory or directory assistance service is the same person as the
 13 supplier who has committed the deceptive act.

14 (h) For purposes of subsection (b)(18), it is an affirmative defense
 15 to any action brought under this chapter that the product has been
 16 altered by a person other than the defendant to render the product
 17 completely incapable of serving its original purpose.

18 SECTION 4. IC 24-5-0.5-4, AS AMENDED BY P.L.186-2025,
 19 SECTION 133, IS AMENDED TO READ AS FOLLOWS
 20 [EFFECTIVE JULY 1, 2026]: Sec. 4. (a) A person relying upon an
 21 uncured or incurable deceptive act may bring an action for the damages
 22 actually suffered as a consumer as a result of the deceptive act or five
 23 hundred dollars (\$500), whichever is greater. The court may increase
 24 damages for a willful deceptive act in an amount that does not exceed
 25 the greater of:

- 26 (1) three (3) times the actual damages of the consumer suffering
- 27 the loss; or
- 28 (2) one thousand dollars (\$1,000).

29 Except as provided in subsection (k), the court may award reasonable
 30 attorney's fees to the party that prevails in an action under this
 31 subsection. This subsection does not apply to a consumer transaction
 32 in real property, including a claim or action involving a construction
 33 defect (as defined in IC 32-27-3-1(5)) brought against a construction
 34 professional (as defined in IC 32-27-3-1(4)), except for purchases of
 35 time shares and camping club memberships. This subsection does not
 36 apply with respect to a deceptive act described in section 3(b)(20) of
 37 this chapter. This subsection also does not apply to a violation of
 38 IC 24-4.7, IC 24-5-12, IC 24-5-14, or IC 24-5-14.5. Actual damages
 39 awarded to a person under this section have priority over any civil
 40 penalty imposed under this chapter.

41 (b) Any person who is entitled to bring an action under subsection
 42 (a) on the person's own behalf against a supplier for damages for a



1 deceptive act may bring a class action against such supplier on behalf
 2 of any class of persons of which that person is a member and which has
 3 been damaged by such deceptive act, subject to and under the Indiana
 4 Rules of Trial Procedure governing class actions, except as herein
 5 expressly provided. Except as provided in subsection (k), the court may
 6 award reasonable attorney's fees to the party that prevails in a class
 7 action under this subsection, provided that such fee shall be determined
 8 by the amount of time reasonably expended by the attorney and not by
 9 the amount of the judgment, although the contingency of the fee may
 10 be considered. Except in the case of an extension of time granted by the
 11 attorney general under IC 24-10-2-2(b) in an action subject to IC 24-10,
 12 any money or other property recovered in a class action under this
 13 subsection which cannot, with due diligence, be restored to consumers
 14 within one (1) year after the judgment becomes final shall be returned
 15 to the party depositing the same. This subsection does not apply to a
 16 consumer transaction in real property, except for purchases of time
 17 shares and camping club memberships. This subsection does not apply
 18 with respect to a deceptive act described in section 3(b)(20) of this
 19 chapter. Actual damages awarded to a class have priority over any civil
 20 penalty imposed under this chapter.

21 (c) The attorney general may bring an action to enjoin an unfair,
 22 abusive, or deceptive act, omission, or practice in connection with a
 23 consumer transaction, including a deceptive act described in section
 24 3(b)(20) of this chapter, notwithstanding subsections (a) and (b).
 25 However, the attorney general may seek to enjoin patterns of incurable
 26 deceptive acts with respect to consumer transactions in real property.
 27 In addition, the court may:

- 28 (1) issue an injunction;
- 29 (2) order the supplier to make payment of the money unlawfully
 30 received from the aggrieved consumers to be held in escrow for
 31 distribution to aggrieved consumers;
- 32 (3) for a knowing violation against a senior consumer, increase
 33 the amount of restitution ordered under subdivision (2) in any
 34 amount up to three (3) times the amount of damages incurred or
 35 value of property or assets lost;
- 36 (4) order the supplier to pay to the state the reasonable costs of
 37 the attorney general's investigation and prosecution, expert fees,
 38 and court fees related to the action;
- 39 (5) provide for the appointment of a receiver; and
- 40 (6) order the department of state revenue to suspend the supplier's
 41 registered retail merchant certificate, subject to the requirements
 42 and prohibitions contained in IC 6-2.5-8-7(a)(5), if the court finds



1 that a violation of this chapter involved the sale or solicited sale
 2 of a synthetic drug (as defined in IC 35-31.5-2-321), a synthetic
 3 drug lookalike substance (as defined in IC 35-31.5-2-321.5
 4 (repealed)) (before July 1, 2019), a controlled substance analog
 5 (as defined in IC 35-48-1.1-8), or a substance represented to be a
 6 controlled substance (as described in IC 35-48-4-4.6).

7 (d) In an action under subsection (a), (b), (c), or (n) the court may
 8 void or limit the application of contracts or clauses resulting from
 9 deceptive acts and order restitution to be paid to aggrieved consumers.

10 (e) In any action under subsection (a) or (b), upon the filing of the
 11 complaint or on the appearance of any defendant, claimant, or any
 12 other party, or at any later time, the trial court, the supreme court, or the
 13 court of appeals may require the plaintiff, defendant, claimant, or any
 14 other party or parties to give security, or additional security, in such
 15 sum as the court shall direct to pay all costs, expenses, and
 16 disbursements that shall be awarded against that party or which that
 17 party may be directed to pay by any interlocutory order by the final
 18 judgment or on appeal.

19 (f) Any person who violates the terms of an injunction issued under
 20 subsection (c) or (n) shall forfeit and pay to the state a civil penalty of
 21 not more than fifteen thousand dollars (\$15,000) per violation. For the
 22 purposes of this section, the court issuing an injunction shall retain
 23 jurisdiction, the cause shall be continued, and the attorney general
 24 acting in the name of the state may petition for recovery of civil
 25 penalties. Whenever the court determines that an injunction issued
 26 under subsection (c) or (n) has been violated, the court shall award
 27 reasonable costs to the state.

28 (g) If a court finds any person has knowingly violated section 3 or
 29 10 of this chapter, other than section 3(b)(19), 3(b)(20), or 3(b)(40) of
 30 this chapter, the attorney general, in an action pursuant to subsection
 31 (c), may recover from the person on behalf of the state a civil penalty
 32 of a fine not exceeding five thousand dollars (\$5,000) per violation.

33 (h) If a court finds that a person has violated section 3(b)(19) of this
 34 chapter, the attorney general, in an action under subsection (c), may
 35 recover from the person on behalf of the state a civil penalty as follows:

36 (1) For a knowing or intentional violation, one thousand five
 37 hundred dollars (\$1,500).

38 (2) For a violation other than a knowing or intentional violation,
 39 five hundred dollars (\$500).

40 A civil penalty recovered under this subsection shall be deposited in
 41 the consumer protection division telephone solicitation fund
 42 established by IC 24-4.7-3-6 to be used for the administration and



enforcement of section 3(b)(19) of this chapter.

(i) A senior consumer relying upon an uncured or incurable deceptive act, including an act related to hypnotism, may bring an action to recover treble damages, if appropriate.

(j) An offer to cure is:

(1) not admissible as evidence in a proceeding initiated under this section unless the offer to cure is delivered by a supplier to the consumer or a representative of the consumer before the supplier files the supplier's initial response to a complaint; and

(2) only admissible as evidence in a proceeding initiated under this section to prove that a supplier is not liable for attorney's fees under subsection (k).

If the offer to cure is timely delivered by the supplier, the supplier may submit the offer to cure as evidence to prove in the proceeding in accordance with the Indiana Rules of Trial Procedure that the supplier made an offer to cure.

(k) A supplier may not be held liable for the attorney's fees and court costs of the consumer that are incurred following the timely delivery of an offer to cure as described in subsection (j) unless the actual damages awarded, not including attorney's fees and costs, exceed the value of the offer to cure.

(l) If a court finds that a person has knowingly violated section 3(b)(20) of this chapter, the attorney general, in an action under subsection (c), may recover from the person on behalf of the state a civil penalty not exceeding one thousand dollars (\$1,000) per consumer. In determining the amount of the civil penalty in any action by the attorney general under this subsection, the court shall consider, among other relevant factors, the frequency and persistence of noncompliance by the debt collector, the nature of the noncompliance, and the extent to which the noncompliance was intentional. A person may not be held liable in any action by the attorney general for a violation of section 3(b)(20) of this chapter if the person shows by a preponderance of evidence that the violation was not intentional and resulted from a bona fide error, notwithstanding the maintenance of procedures reasonably adapted to avoid the error. A person may not be held liable in any action for a violation of this chapter for contacting a person other than the debtor, if the contact is made in compliance with the Fair Debt Collection Practices Act.

(m) If a court finds that a person has knowingly or intentionally violated section 3(b)(40) of this chapter, the attorney general, in an action under subsection (c), may recover from the person on behalf of the state a civil penalty in accordance with IC 24-5-14.5-12(b). As



1 specified in IC 24-5-14.5-12(b), a civil penalty recovered under
 2 IC 24-5-14.5-12(b) shall be deposited in the consumer protection
 3 division telephone solicitation fund established by IC 24-4.7-3-6 to be
 4 used for the administration and enforcement of IC 24-5-14.5. In
 5 addition to the recovery of a civil penalty in accordance with
 6 IC 24-5-14.5-12(b), the attorney general may also recover reasonable
 7 attorney fees and court costs from the person on behalf of the state.
 8 Those funds shall also be deposited in the consumer protection division
 9 telephone solicitation fund established by IC 24-4.7-3-6.

10 (n) An action that arises from, or otherwise involves, an unfair,
 11 abusive, or deceptive act, omission, or practice in connection with a
 12 consumer transaction described in section 2(a)(1)(D)(i) **or**
 13 **2(a)(1)(D)(iii)** of this chapter may be brought and enforced only by the
 14 attorney general under this subsection. An action that arises from, or
 15 otherwise involves, an unfair, abusive, or deceptive act, omission, or
 16 practice in connection with a consumer transaction described in section
 17 2(a)(1)(D)(ii) **or 2(a)(1)(D)(iv)** of this chapter may be brought and
 18 enforced only by an attorney acting on behalf of the local law
 19 enforcement agency **or local agency** involved in the transaction, unless
 20 the local unit of government served by the local law enforcement
 21 agency **or local agency** requests the attorney general to bring and
 22 enforce an action under this subsection on behalf of the local unit. In
 23 addition, the court may:

24 (1) issue an injunction;

25 (2) order the supplier to make payment of the money unlawfully
 26 received from the aggrieved consumers to be held in escrow for
 27 distribution to aggrieved consumers; or

28 (3) order the supplier to pay to:

29 (A) the attorney acting on behalf of the local law enforcement
 30 agency **or local agency**; or

31 (B) the attorney general for the state;

32 as applicable, the reasonable costs of the attorney's or the attorney
 33 general's investigation and prosecution, expert fees, and court fees
 34 related to the action.

35 The time for bringing an action under subsection (c), as set forth in
 36 section 5(b) of this chapter, applies to an action brought under this
 37 subsection.



COMMITTEE REPORT

Mr. Speaker: Your Committee on Financial Institutions, to which was referred House Bill 1273, has had the same under consideration and begs leave to report the same back to the House with the recommendation that said bill be amended as follows:

Page 5, after line 41, begin a new paragraph and insert:

"SECTION 2. IC 24-5-0.5-2, AS AMENDED BY P.L.206-2025, SECTION 5, AND AS AMENDED BY P.L.227-2025, SECTION 42, AND AS AMENDED BY THE TECHNICAL CORRECTIONS BILL OF THE 2026 GENERAL ASSEMBLY, IS CORRECTED AND AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2026]:

Sec. 2. (a) As used in this chapter:

(1) "Consumer transaction" means a sale, lease, assignment, award by chance, or other disposition of an item of personal property, real property, a service, or an intangible, except securities and policies or contracts of insurance issued by corporations authorized to transact an insurance business under the laws of the state of Indiana, with or without an extension of credit, to a person for purposes that are primarily personal, familial, charitable, agricultural, or household, or a solicitation to supply any of these things. However, the term includes the following:

(A) A transfer of structured settlement payment rights under IC 34-50-2.

(B) An unsolicited advertisement sent to a person by telephone facsimile machine offering a sale, lease, assignment, award by chance, or other disposition of an item of personal property, real property, a service, or an intangible.

(C) The collection of or attempt to collect a debt by a debt collector.

(D) *The provision of a product or service to a:*

(i) *state law enforcement agency; ~~or~~*

(ii) *local law enforcement agency;*

(iii) state agency; or

(iv) local agency;

in Indiana.

~~(D)~~ **(E)** *Conduct that arises from, occurs in connection with, or otherwise involves a transaction for emergency towing (as defined in IC 24-14-2-5) of a personal or commercial vehicle.*

(2) "Person" means an individual, corporation, the state of Indiana or its subdivisions or agencies, business trust, estate, trust,



partnership, association, nonprofit corporation or organization, or cooperative or any other legal entity.

(3) "Supplier" means the following:

(A) A seller, lessor, assignor, or other person who regularly engages in or solicits consumer transactions, including soliciting a consumer transaction by using a telephone facsimile machine to transmit an unsolicited advertisement. The term includes a manufacturer, *a wholesaler, ~~or a~~ retailer, or, in a consumer transaction described in subdivision (1)(D), an entity that provides a product or service to a state law enforcement agency, ~~or local law enforcement agency,~~ **state agency, or local agency in Indiana***, whether or not the person deals directly with the consumer.

(B) A debt collector.

(4) "Subject of a consumer transaction" means the personal property, real property, services, or intangibles offered or furnished in a consumer transaction.

(5) "Cure" as applied to a deceptive act, means either:

(A) to offer in writing to adjust or modify the consumer transaction to which the act relates to conform to the reasonable expectations of the consumer generated by such deceptive act and to perform such offer if accepted by the consumer; or

(B) to offer in writing to rescind such consumer transaction and to perform such offer if accepted by the consumer.

The term includes an offer in writing of one (1) or more items of value, including monetary compensation, that the supplier delivers to a consumer or a representative of the consumer if accepted by the consumer.

(6) "Offer to cure" as applied to a deceptive act is a cure that:

(A) is reasonably calculated to remedy a loss claimed by the consumer; and

(B) includes a minimum additional amount that is the greater of:

(i) ten percent (10%) of the value of the remedy under clause (A), but not more than four thousand dollars (\$4,000); or

(ii) five hundred dollars (\$500);

as compensation for attorney's fees, expenses, and other costs that a consumer may incur in relation to the deceptive act.

(7) "Uncured deceptive act" means: ~~a deceptive act:~~

(A) **a deceptive act** with respect to which a consumer who has



been damaged by such act has given notice to the supplier under section 5(a) of this chapter; and

(B) either:

- (i) no offer to cure has been made to such consumer within thirty (30) days after such notice; or
- (ii) the act has not been cured as to such consumer within a reasonable time after the consumer's acceptance of the offer to cure.

(8) "Incurable deceptive act" means a deceptive act done by a supplier as part of a scheme, artifice, or device with intent to defraud or mislead. The term includes a failure of a transferee of structured settlement payment rights to timely provide a true and complete disclosure statement to a payee as provided under IC 34-50-2 in connection with a direct or indirect transfer of structured settlement payment rights.

(9) "Local agency" means an administration, an agency, an authority, a board, a bureau, a commission, a committee, a council, a department, a division, an institution, an office, an officer, a service, or other similar body of a political subdivision created or established under law.

(10) "Political subdivision" means a county, township, city, town, municipal corporation (as defined in IC 36-1-2-10), or special taxing district. However, the term does not include a school corporation or charter school.

~~(9)~~ **(11) "Senior consumer" means an individual who is at least sixty (60) years of age.**

(12) "State agency" means an administration, an agency, an authority, a board, a bureau, a commission, a committee, a council, a department, a division, an institution, an office, an officer, a service, or other similar body of state government created or established under law. The term includes a body corporate and politic of the state created by statute. The term does not include a state educational institution (as defined in IC 21-7-13-32).

~~(10)~~ **(13) "Telephone facsimile machine" means equipment that has the capacity to transcribe text or images, or both, from:**

- (A) paper into an electronic signal and to transmit that signal over a regular telephone line; or
- (B) an electronic signal received over a regular telephone line onto paper.

~~(11)~~ **(14) "Unsolicited advertisement" means material advertising the commercial availability or quality of:**



- (A) property;
- (B) goods; or
- (C) services;

that is transmitted to a person without the person's prior express invitation or permission, in writing or otherwise.

~~(12)~~ **(15)** "Debt" has the meaning set forth in 15 U.S.C. 1692(a)(5).

~~(13)~~ **(16)** "Debt collector" has the meaning set forth in 15 U.S.C. 1692(a)(6). The term does not include a person admitted to the practice of law in Indiana if the person is acting within the course and scope of the person's practice as an attorney. The term includes a debt buyer (as defined in IC 24-5-15.5).

(b) As used in section 3(b)(15) and 3(b)(16) of this chapter:

(1) "Directory assistance" means the disclosure of telephone number information in connection with an identified telephone service subscriber by means of a live operator or automated service.

(2) "Local telephone directory" refers to a telephone classified advertising directory or the business section of a telephone directory that is distributed by a telephone company or directory publisher to subscribers located in the local exchanges contained in the directory. The term includes a directory that includes listings of more than one (1) telephone company.

(3) "Local telephone number" refers to a telephone number that has the three (3) number prefix used by the provider of telephone service for telephones physically located within the area covered by the local telephone directory in which the number is listed. The term does not include long distance numbers or 800-, 888-, or 900- exchange numbers listed in a local telephone directory.

SECTION 3. IC 24-5-0.5-3, AS AMENDED BY P.L.104-2024, SECTION 42, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2026]: Sec. 3. (a) A supplier may not commit an unfair, abusive, or deceptive act, omission, or practice in connection with a consumer transaction. Such an act, omission, or practice by a supplier is a violation of this chapter whether it occurs before, during, or after the transaction. An act, omission, or practice prohibited by this section includes both implicit and explicit misrepresentations.

(b) Without limiting the scope of subsection (a), the following acts, and the following representations as to the subject matter of a consumer transaction, made orally, in writing, or by electronic communication, by a supplier, are deceptive acts:

(1) That such subject of a consumer transaction has sponsorship,



approval, performance, characteristics, accessories, uses, or benefits it does not have which the supplier knows or should reasonably know it does not have.

(2) That such subject of a consumer transaction is of a particular standard, quality, grade, style, or model, if it is not and if the supplier knows or should reasonably know that it is not.

(3) That such subject of a consumer transaction is new or unused, if it is not and if the supplier knows or should reasonably know that it is not.

(4) That such subject of a consumer transaction will be supplied to the public in greater quantity than the supplier intends or reasonably expects.

(5) That replacement or repair constituting the subject of a consumer transaction is needed, if it is not and if the supplier knows or should reasonably know that it is not.

(6) That a specific price advantage exists as to such subject of a consumer transaction, if it does not and if the supplier knows or should reasonably know that it does not.

(7) That the supplier has a sponsorship, approval, or affiliation in such consumer transaction the supplier does not have, and which the supplier knows or should reasonably know that the supplier does not have.

(8) That such consumer transaction involves or does not involve a warranty, a disclaimer of warranties, or other rights, remedies, or obligations, if the representation is false and if the supplier knows or should reasonably know that the representation is false.

(9) That the consumer will receive a rebate, discount, or other benefit as an inducement for entering into a sale or lease in return for giving the supplier the names of prospective consumers or otherwise helping the supplier to enter into other consumer transactions, if earning the benefit, rebate, or discount is contingent upon the occurrence of an event subsequent to the time the consumer agrees to the purchase or lease.

(10) That the supplier is able to deliver or complete the subject of the consumer transaction within a stated period of time, when the supplier knows or should reasonably know the supplier could not. If no time period has been stated by the supplier, there is a presumption that the supplier has represented that the supplier will deliver or complete the subject of the consumer transaction within a reasonable time, according to the course of dealing or the usage of the trade.

(11) That the consumer will be able to purchase the subject of the



consumer transaction as advertised by the supplier, if the supplier does not intend to sell it.

(12) That the replacement or repair constituting the subject of a consumer transaction can be made by the supplier for the estimate the supplier gives a customer for the replacement or repair, if the specified work is completed and:

- (A) the cost exceeds the estimate by an amount equal to or greater than ten percent (10%) of the estimate;
- (B) the supplier did not obtain written permission from the customer to authorize the supplier to complete the work even if the cost would exceed the amounts specified in clause (A);
- (C) the total cost for services and parts for a single transaction is more than seven hundred fifty dollars (\$750); and
- (D) the supplier knew or reasonably should have known that the cost would exceed the estimate in the amounts specified in clause (A).

(13) That the replacement or repair constituting the subject of a consumer transaction is needed, and that the supplier disposes of the part repaired or replaced earlier than seventy-two (72) hours after both:

- (A) the customer has been notified that the work has been completed; and
- (B) the part repaired or replaced has been made available for examination upon the request of the customer.

(14) Engaging in the replacement or repair of the subject of a consumer transaction if the consumer has not authorized the replacement or repair, and if the supplier knows or should reasonably know that it is not authorized.

(15) The act of misrepresenting the geographic location of the supplier by listing an alternate business name or an assumed business name (as described in IC 23-0.5-3-4) in a local telephone directory if:

- (A) the name misrepresents the supplier's geographic location;
- (B) the listing fails to identify the locality and state of the supplier's business;
- (C) calls to the local telephone number are routinely forwarded or otherwise transferred to a supplier's business location that is outside the calling area covered by the local telephone directory; and
- (D) the supplier's business location is located in a county that is not contiguous to a county in the calling area covered by the local telephone directory.



(16) The act of listing an alternate business name or assumed business name (as described in IC 23-0.5-3-4) in a directory assistance data base if:

- (A) the name misrepresents the supplier's geographic location;
- (B) calls to the local telephone number are routinely forwarded or otherwise transferred to a supplier's business location that is outside the local calling area; and
- (C) the supplier's business location is located in a county that is not contiguous to a county in the local calling area.

(17) The violation by a supplier of IC 24-3-4 concerning cigarettes for import or export.

(18) The act of a supplier in knowingly selling or reselling a product to a consumer if the product has been recalled, whether by the order of a court or a regulatory body, or voluntarily by the manufacturer, distributor, or retailer, unless the product has been repaired or modified to correct the defect that was the subject of the recall.

(19) The violation by a supplier of 47 U.S.C. 227, including any rules or regulations issued under 47 U.S.C. 227.

(20) The violation by a supplier of the federal Fair Debt Collection Practices Act (15 U.S.C. 1692 et seq.), including any rules or regulations issued under the federal Fair Debt Collection Practices Act (15 U.S.C. 1692 et seq.).

(21) A violation of IC 24-5-7 (concerning health spa services), as set forth in IC 24-5-7-17.

(22) A violation of IC 24-5-8 (concerning business opportunity transactions), as set forth in IC 24-5-8-20.

(23) A violation of IC 24-5-10 (concerning home consumer transactions), as set forth in IC 24-5-10-18.

(24) A violation of IC 24-5-11 (concerning real property improvement contracts), as set forth in IC 24-5-11-14.

(25) A violation of IC 24-5-12 (concerning telephone solicitations), as set forth in IC 24-5-12-23.

(26) A violation of IC 24-5-13.5 (concerning buyback motor vehicles), as set forth in IC 24-5-13.5-14.

(27) A violation of IC 24-5-14 (concerning automatic dialing-announcing devices), as set forth in IC 24-5-14-13.

(28) A violation of IC 24-5-15 (concerning credit services organizations), as set forth in IC 24-5-15-11.

(29) A violation of IC 24-5-16 (concerning unlawful motor vehicle subleasing), as set forth in IC 24-5-16-18.

(30) A violation of IC 24-5-17 (concerning environmental



marketing claims), as set forth in IC 24-5-17-14.

(31) A violation of IC 24-5-19 (concerning deceptive commercial solicitation), as set forth in IC 24-5-19-11.

(32) A violation of IC 24-5-21 (concerning prescription drug discount cards), as set forth in IC 24-5-21-7.

(33) A violation of IC 24-5-23.5-7 (concerning real estate appraisals), as set forth in IC 24-5-23.5-9.

(34) A violation of IC 24-5-26 (concerning identity theft), as set forth in IC 24-5-26-3.

(35) A violation of IC 24-5.5 (concerning mortgage rescue fraud), as set forth in IC 24-5.5-6-1.

(36) A violation of IC 24-8 (concerning promotional gifts and contests), as set forth in IC 24-8-6-3.

(37) A violation of IC 21-18.5-6 (concerning representations made by a postsecondary credit bearing proprietary educational institution), as set forth in IC 21-18.5-6-22.5.

(38) A violation of IC 24-5-15.5 (concerning collection actions of a plaintiff debt buyer), as set forth in IC 24-5-15.5-6.

(39) A violation of IC 24-14 (concerning towing services), as set forth in IC 24-14-10-1.

(40) A violation of IC 24-5-14.5 (concerning misleading or inaccurate caller identification information), as set forth in IC 24-5-14.5-12.

(41) A violation of IC 24-5-27 (concerning intrastate inmate calling services), as set forth in IC 24-5-27-27.

(42) A violation of IC 15-21 (concerning sales of dogs by retail pet stores), as set forth in IC 15-21-7-4.

(43) A violation of IC 24-4-23 (concerning the security of information collected and transmitted by an adult oriented website operator), as set forth in IC 24-4-23-14.

(44) A violation of IC 24-4-27.5 (concerning proxy advisors), as set forth in IC 24-4-27.5-12.

(c) Any representations on or within a product or its packaging or in advertising or promotional materials which would constitute a deceptive act shall be the deceptive act both of the supplier who places such representation thereon or therein, or who authored such materials, and such other suppliers who shall state orally or in writing that such representation is true if such other supplier shall know or have reason to know that such representation was false.

(d) If a supplier shows by a preponderance of the evidence that an act resulted from a bona fide error notwithstanding the maintenance of procedures reasonably adopted to avoid the error, such act shall not be



deceptive within the meaning of this chapter.

(e) It shall be a defense to any action brought under this chapter that the representation constituting an alleged deceptive act was one made in good faith by the supplier without knowledge of its falsity and in reliance upon the oral or written representations of the manufacturer, the person from whom the supplier acquired the product, any testing organization, or any other person provided that the source thereof is disclosed to the consumer.

(f) For purposes of subsection (b)(12), a supplier that provides estimates before performing repair or replacement work for a customer shall give the customer a written estimate itemizing as closely as possible the price for labor and parts necessary for the specific job before commencing the work.

(g) For purposes of subsection (b)(15) and (b)(16), a telephone company or other provider of a telephone directory or directory assistance service or its officer or agent is immune from liability for publishing the listing of an alternate business name or assumed business name of a supplier in its directory or directory assistance data base unless the telephone company or other provider of a telephone directory or directory assistance service is the same person as the supplier who has committed the deceptive act.

(h) For purposes of subsection (b)(18), it is an affirmative defense to any action brought under this chapter that the product has been altered by a person other than the defendant to render the product completely incapable of serving its original purpose.

SECTION 4. IC 24-5-0.5-4, AS AMENDED BY P.L.186-2025, SECTION 133, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2026]: Sec. 4. (a) A person relying upon an uncured or incurable deceptive act may bring an action for the damages actually suffered as a consumer as a result of the deceptive act or five hundred dollars (\$500), whichever is greater. The court may increase damages for a willful deceptive act in an amount that does not exceed the greater of:

- (1) three (3) times the actual damages of the consumer suffering the loss; or
- (2) one thousand dollars (\$1,000).

Except as provided in subsection (k), the court may award reasonable attorney's fees to the party that prevails in an action under this subsection. This subsection does not apply to a consumer transaction in real property, including a claim or action involving a construction defect (as defined in IC 32-27-3-1(5)) brought against a construction professional (as defined in IC 32-27-3-1(4)), except for purchases of



time shares and camping club memberships. This subsection does not apply with respect to a deceptive act described in section 3(b)(20) of this chapter. This subsection also does not apply to a violation of IC 24-4.7, IC 24-5-12, IC 24-5-14, or IC 24-5-14.5. Actual damages awarded to a person under this section have priority over any civil penalty imposed under this chapter.

(b) Any person who is entitled to bring an action under subsection (a) on the person's own behalf against a supplier for damages for a deceptive act may bring a class action against such supplier on behalf of any class of persons of which that person is a member and which has been damaged by such deceptive act, subject to and under the Indiana Rules of Trial Procedure governing class actions, except as herein expressly provided. Except as provided in subsection (k), the court may award reasonable attorney's fees to the party that prevails in a class action under this subsection, provided that such fee shall be determined by the amount of time reasonably expended by the attorney and not by the amount of the judgment, although the contingency of the fee may be considered. Except in the case of an extension of time granted by the attorney general under IC 24-10-2-2(b) in an action subject to IC 24-10, any money or other property recovered in a class action under this subsection which cannot, with due diligence, be restored to consumers within one (1) year after the judgment becomes final shall be returned to the party depositing the same. This subsection does not apply to a consumer transaction in real property, except for purchases of time shares and camping club memberships. This subsection does not apply with respect to a deceptive act described in section 3(b)(20) of this chapter. Actual damages awarded to a class have priority over any civil penalty imposed under this chapter.

(c) The attorney general may bring an action to enjoin an unfair, abusive, or deceptive act, omission, or practice in connection with a consumer transaction, including a deceptive act described in section 3(b)(20) of this chapter, notwithstanding subsections (a) and (b). However, the attorney general may seek to enjoin patterns of incurable deceptive acts with respect to consumer transactions in real property. In addition, the court may:

- (1) issue an injunction;
- (2) order the supplier to make payment of the money unlawfully received from the aggrieved consumers to be held in escrow for distribution to aggrieved consumers;
- (3) for a knowing violation against a senior consumer, increase the amount of restitution ordered under subdivision (2) in any amount up to three (3) times the amount of damages incurred or



value of property or assets lost;

(4) order the supplier to pay to the state the reasonable costs of the attorney general's investigation and prosecution, expert fees, and court fees related to the action;

(5) provide for the appointment of a receiver; and

(6) order the department of state revenue to suspend the supplier's registered retail merchant certificate, subject to the requirements and prohibitions contained in IC 6-2.5-8-7(a)(5), if the court finds that a violation of this chapter involved the sale or solicited sale of a synthetic drug (as defined in IC 35-31.5-2-321), a synthetic drug lookalike substance (as defined in IC 35-31.5-2-321.5 (repealed)) (before July 1, 2019), a controlled substance analog (as defined in IC 35-48-1.1-8), or a substance represented to be a controlled substance (as described in IC 35-48-4-4.6).

(d) In an action under subsection (a), (b), (c), or (n) the court may void or limit the application of contracts or clauses resulting from deceptive acts and order restitution to be paid to aggrieved consumers.

(e) In any action under subsection (a) or (b), upon the filing of the complaint or on the appearance of any defendant, claimant, or any other party, or at any later time, the trial court, the supreme court, or the court of appeals may require the plaintiff, defendant, claimant, or any other party or parties to give security, or additional security, in such sum as the court shall direct to pay all costs, expenses, and disbursements that shall be awarded against that party or which that party may be directed to pay by any interlocutory order by the final judgment or on appeal.

(f) Any person who violates the terms of an injunction issued under subsection (c) or (n) shall forfeit and pay to the state a civil penalty of not more than fifteen thousand dollars (\$15,000) per violation. For the purposes of this section, the court issuing an injunction shall retain jurisdiction, the cause shall be continued, and the attorney general acting in the name of the state may petition for recovery of civil penalties. Whenever the court determines that an injunction issued under subsection (c) or (n) has been violated, the court shall award reasonable costs to the state.

(g) If a court finds any person has knowingly violated section 3 or 10 of this chapter, other than section 3(b)(19), 3(b)(20), or 3(b)(40) of this chapter, the attorney general, in an action pursuant to subsection (c), may recover from the person on behalf of the state a civil penalty of a fine not exceeding five thousand dollars (\$5,000) per violation.

(h) If a court finds that a person has violated section 3(b)(19) of this chapter, the attorney general, in an action under subsection (c), may



recover from the person on behalf of the state a civil penalty as follows:

- (1) For a knowing or intentional violation, one thousand five hundred dollars (\$1,500).
- (2) For a violation other than a knowing or intentional violation, five hundred dollars (\$500).

A civil penalty recovered under this subsection shall be deposited in the consumer protection division telephone solicitation fund established by IC 24-4.7-3-6 to be used for the administration and enforcement of section 3(b)(19) of this chapter.

(i) A senior consumer relying upon an uncured or incurable deceptive act, including an act related to hypnotism, may bring an action to recover treble damages, if appropriate.

(j) An offer to cure is:

- (1) not admissible as evidence in a proceeding initiated under this section unless the offer to cure is delivered by a supplier to the consumer or a representative of the consumer before the supplier files the supplier's initial response to a complaint; and
- (2) only admissible as evidence in a proceeding initiated under this section to prove that a supplier is not liable for attorney's fees under subsection (k).

If the offer to cure is timely delivered by the supplier, the supplier may submit the offer to cure as evidence to prove in the proceeding in accordance with the Indiana Rules of Trial Procedure that the supplier made an offer to cure.

(k) A supplier may not be held liable for the attorney's fees and court costs of the consumer that are incurred following the timely delivery of an offer to cure as described in subsection (j) unless the actual damages awarded, not including attorney's fees and costs, exceed the value of the offer to cure.

(l) If a court finds that a person has knowingly violated section 3(b)(20) of this chapter, the attorney general, in an action under subsection (c), may recover from the person on behalf of the state a civil penalty not exceeding one thousand dollars (\$1,000) per consumer. In determining the amount of the civil penalty in any action by the attorney general under this subsection, the court shall consider, among other relevant factors, the frequency and persistence of noncompliance by the debt collector, the nature of the noncompliance, and the extent to which the noncompliance was intentional. A person may not be held liable in any action by the attorney general for a violation of section 3(b)(20) of this chapter if the person shows by a preponderance of evidence that the violation was not intentional and resulted from a bona fide error, notwithstanding the maintenance of



procedures reasonably adapted to avoid the error. A person may not be held liable in any action for a violation of this chapter for contacting a person other than the debtor, if the contact is made in compliance with the Fair Debt Collection Practices Act.

(m) If a court finds that a person has knowingly or intentionally violated section 3(b)(40) of this chapter, the attorney general, in an action under subsection (c), may recover from the person on behalf of the state a civil penalty in accordance with IC 24-5-14.5-12(b). As specified in IC 24-5-14.5-12(b), a civil penalty recovered under IC 24-5-14.5-12(b) shall be deposited in the consumer protection division telephone solicitation fund established by IC 24-4.7-3-6 to be used for the administration and enforcement of IC 24-5-14.5. In addition to the recovery of a civil penalty in accordance with IC 24-5-14.5-12(b), the attorney general may also recover reasonable attorney fees and court costs from the person on behalf of the state. Those funds shall also be deposited in the consumer protection division telephone solicitation fund established by IC 24-4.7-3-6.

(n) An action that arises from, or otherwise involves, an unfair, abusive, or deceptive act, omission, or practice in connection with a consumer transaction described in section 2(a)(1)(D)(i) **or 2(a)(1)(D)(iii)** of this chapter may be brought and enforced only by the attorney general under this subsection. An action that arises from, or otherwise involves, an unfair, abusive, or deceptive act, omission, or practice in connection with a consumer transaction described in section 2(a)(1)(D)(ii) **or 2(a)(1)(D)(iv)** of this chapter may be brought and enforced only by an attorney acting on behalf of the local law enforcement agency **or local agency** involved in the transaction, unless the local unit of government served by the local law enforcement agency **or local agency** requests the attorney general to bring and enforce an action under this subsection on behalf of the local unit. In addition, the court may:

- (1) issue an injunction;
- (2) order the supplier to make payment of the money unlawfully received from the aggrieved consumers to be held in escrow for distribution to aggrieved consumers; or
- (3) order the supplier to pay to:
 - (A) the attorney acting on behalf of the local law enforcement agency **or local agency**; or
 - (B) the attorney general for the state;
 as applicable, the reasonable costs of the attorney's or the attorney general's investigation and prosecution, expert fees, and court fees related to the action.



The time for bringing an action under subsection (c), as set forth in section 5(b) of this chapter, applies to an action brought under this subsection."

Renumber all SECTIONS consecutively.
and when so amended that said bill do pass.

(Reference is to HB 1273 as introduced.)

TESHKA

Committee Vote: yeas 10, nays 0.

