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HOUSE BILL No. 1002

Proposed Changes to introduced printing by AM100222

DIGEST OF PROPOSED AMENDMENT

Electric utility affordability. Replaces the term "budget billing plan" with "levelized billing plan" throughout the bill. Provides that the reconciliation mechanism for a levelized billing plan must be applied at such times during a calendar year to reflect typical seasonal patterns of electricity usage by residential customers, but not more than two times during a calendar year. (The introduced version of the bill provides that the reconciliation mechanism must be applied at least two times during a calendar year.) Prohibits an electricity supplier from referring to or promoting a levelized billing plan as a "budget billing plan" unless the levelized billing plan also provides other specified forms of relief for customers. Changes the dates by which an electricity supplier subject to a multi-year rate plan (MYRP) must file: (1) a customer affordability performance report; and (2) a service restoration performance report; with the Indiana utility regulatory commission (IURC) from February 1 of each year to March 1 of each year. Specifies that in a petition to the IURC for a multi-year plan, an electricity supplier must include certain information in its case in chief. Makes various changes to the factors used to determine an electricity supplier's base rates for the second and third rate years in the electricity supplier's MYRP. Provides that at any time before the expiration of an electricity supplier's approved MYRP, the IURC may, upon its own motion, or at the request of the office of utility consumer counselor or the electricity supplier: (1) examine the electricity supplier's rates under the MYRP; (2) conduct periodic reviews with opportunities for public hearings and comments; and (3) adjust the base rates or performance incentive mechanisms (PIMs) under the MYRP. (The introduced version of the bill provides that the IURC may conduct these activities only upon its own motion or at the request of the electricity supplier.) Replaces provisions that establish separate normalized and major event day (MED) service restoration performance metrics and associated PIMs for electricity suppliers subject to an MYRP with provisions that establish a single service restoration performance metric and associated PIM that are based on an electricity supplier's performance over time with respect to its system average interruption duration index (SAIDI), including MEDs. Removes language requiring an electricity supplier to annually allocate to the electricity supplier's low income customer assistance program (program) an amount equal to at least 50% of the amount of lost revenues recovered by the electricity supplier during the most recently concluded calendar year as approved program costs associated with an energy efficiency program offered by the electricity supplier. Requires an electricity supplier to annually fund its program in an amount equal

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to: (1) at least 0.2% of the electricity supplier's jurisdictional revenues for residential customers; plus (2) any contributions from governmental agencies or programs or from other third parties.

A BILL FOR AN ACT to amend the Indiana Code concerning utilities.

Be it enacted by the General Assembly of the State of Indiana:

1 SECTION 1. IC 8-1-2-4.7 IS ADDED TO THE INDIANA CODE
 2 AS A NEW SECTION TO READ AS FOLLOWS [EFFECTIVE
 3 UPON PASSAGE]: Sec. 4.7. (a) As used in this section,
 4 "~~budget~~levelized billing plan" means a leveled payment plan,
 5 however denominated, that:

6 (1) applies to a customer's account with an electricity
 7 supplier;
 8 (2) provides for the payment of a customer's bill in equal
 9 monthly installments; and
 10 (3) involves a reconciliation mechanism in which:
 11 (A) the amount of utility service actually used by the
 12 customer during a specified period is compared with the
 13 amount of utility service for which the customer was
 14 billed under the plan during the specified period; and
 15 (B) the customer's account is either billed or credited, as
 16 appropriate, for any difference identified under clause
 17 (A).

18 (b) As used in this section, "customer" refers to a residential
 19 customer who has agreed to pay for utility service from an
 20 electricity supplier under the electricity supplier's standard
 21 residential tariff.

22 (c) As used in this section, "electricity supplier" means a
 23 person, however organized, that:

24 (1) provides utility service to customers; and
 25 (2) is under the jurisdiction of the commission for the
 26 approval of rates and charges.

27 (d) As used in this section, "utility service" means electric
 28 service that is provided at retail to customers.

29 (e) An electricity supplier shall do the following:

30 (1) Beginning with the first monthly billing cycle that begins
 31 after June 30, 2026, apply a ~~budget~~levelized billing plan
 32 to all active customer accounts:

33 (A) for utility service provided under the electricity



supplier's standard residential tariff; and
(B) to which a ~~budget~~levelized billing plan does not already apply.

4 (2) Not later than April 1, 2026, offer each customer a
5 mechanism, through one (1) or more methods described in
6 subsection (f)(4), by which the customer may opt out of the
7 ~~budget~~ levelized billing plan at any time, without penalty,
8 before or after the ~~budget~~ levelized billing plan is applied
9 to the customer's account, subject to the reconciliation
10 mechanism described in subsection (a)(3).

11 (3) Not later than July 1, 2026, for any ~~budget~~ levelized
12 billing plan offered by the electricity supplier and applied to
13 an active customer account, regardless of the date the
14 ~~budget~~ levelized billing plan was first offered or applied,
15 amend or design the ~~budget~~ levelized billing plan, as
16 applicable, so that the reconciliation mechanism described in
17 subsection (a)(3) is applied at ~~least two (2)~~ such times
18 during a calendar year to reflect, to the extent possible,
19 typical seasonal patterns of electricity usage by residential
20 customers, but not more than two (2) times during a
21 calendar year.

22 (f) Not later than April 1, 2026, an electricity supplier shall
23 provide to each customer having an active account for utility
24 service provided under the electricity supplier's standard
25 residential tariff a written notice that:

(1) informs the customer that a ~~budget~~levelized billing plan will be applied to the customer's account beginning with the first monthly billing cycle that begins after June 30, 2026, if a ~~budget~~levelized billing plan does not already apply to the customer's account;

(2) describes, in clear language that is easily understandable to a lay person, the reconciliation mechanism described in subsection (a)(3), including an explanation of:

(A) the number of times during a calendar year that the reconciliation mechanism will be applied to the customer's account, subject to subsection (e)(3);

(B) for each time during a calendar year that the reconciliation mechanism will be applied, the monthly billing cycle after which the reconciliation mechanism will be applied; and

(C) the method by which the electricity supplier will:

(i) compare the amount of utility service actually

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used by the customer with the amount of utility service for which the customer was billed under the plan during the billing cycles that are being reconciled; and

(ii) either bill or credit the customer's account, as appropriate, for any difference identified under item (i);

(3) offers the customer a mechanism, through one (1) or more methods described in subdivision (4), by which the customer may opt out of a ~~budget~~ levelized billing plan at any time, without penalty, before or after the ~~budget~~ levelized billing plan is applied to the customer's account, subject to the reconciliation mechanism described in subsection (a)(3); and

(4) is delivered to the customer by one (1) or more of the following methods:

(A) United States mail.

(B) Electronic mail.

(C) A mobile application or another Internet based method.

(g) Not later than April 1, 2026, an electricity supplier shall post on its website the information set forth in subsection (f)(2) and (f)(3) for each ~~budget~~levelized billing plan offered by the electricity supplier, regardless of the date the ~~budget~~levelized billing plan was first offered.

[] **(h) Except as provided in subsection (i), an electricity supplier may not refer to or promote a leveled billing plan required under this section as a "budget billing plan" in:**

(1) the information required to be posted on the electricity supplier's website under subsection (g);
(2) any customer bill that is issued after June 30, 2026; or
(3) any customer or external communications made after June 30, 2026.

(i) The prohibition set forth in subsection (h) does not apply with respect to a billing plan that provides for levelized payments if the plan also allows a customer to:

(1) pay current or past due amounts for utility service in lower amounts, over an extended period of time, or according to another schedule agreed upon by the electricity supplier and the customer;

(2) defer the payment of current or past due amounts for utility service to some future date; or



(3) receive a forbearance with respect to the payment of certain amounts owed.

1 (↔) The commission may adopt rules under IC 4-22-2 to implement this section.

SECTION 2. IC 8-1-2-42.7, AS ADDED BY P.L.133-2013, SECTION 4, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE UPON PASSAGE]: Sec. 42.7. (a) ~~This section~~ Subsections (g) and (i) do~~es~~ not apply to an electricity supplier (as defined in IC 8-1-46-6) that has filed a petition with the commission to change the electricity supplier's basic rates and charges through the submission of a multi-year rate plan under IC 8-1-46.

(a) (b) For purposes of this section, "average prime rate" means the arithmetic mean, to the nearest one-hundredth of one percent (0.01%), of the prime rate values published in the Federal Reserve Bulletin for the three (3) months preceding the first month of a calendar quarter.

(b) (c) For purposes of this section, "case in chief" includes the following:

- (1) Testimony, exhibits, and supporting work papers.
- (2) Proposed test year and rate base cutoff dates.
- (3) Proposed revenue requirements.
- (4) Jurisdictional operating revenues and expenses, including taxes and depreciation.
- (5) Balance sheet and income statements.
- (6) Jurisdictional rate base.
- (7) Proposed cost of capital and capital structure.
- (8) Jurisdictional class cost of service study.
- (9) Proposed rate design and pro forma tariff sheets.

(e) (d) For purposes of this section, "utility" refers to the following:

- (1) A public utility.
- (2) A municipally owned utility.
- (3) A cooperative owned utility.

(d) (e) In a petition filed with the commission to change basic rates and charges, a utility may designate a test period for the commission to use. The utility must include with its petition the utility's complete case in chief. The commission shall approve a test period that is one (1) of the following:

(1) A forward looking test period determined on the basis of projected data for the twelve (12) month period beginning not later than twenty-four (24) months after the date on which the utility petitions the commission for a change in its basic rates and charges.

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1 (2) A historic test period based on a twelve (12) month period
2 that ends not more than two hundred seventy (270) days before
3 the date on which the utility petitions the commission for a
4 change in its basic rates and charges. The commission may
5 adjust a historic test period for fixed, known, and measurable
6 changes and appropriate normalizations and annualizations.
7 (3) A hybrid test period based on at least twelve (12) consecutive
8 months of combined historic data and projected data. The
9 commission may adjust the historic data as set forth in
10 subdivision (2).

11 (e) (f) This subsection does not apply to a proceeding in which a
12 utility is seeking an increase in basic rates and charges and requesting
13 initial relief under IC 8-1-2.5-5 or IC 8-1-2.5-6. If the commission does
14 not issue an order on a petition filed by a utility under subsection (d)
15 (e) within three hundred (300) days after the utility files its case in
16 chief in support of the proposed increase, the utility may temporarily
17 implement fifty percent (50%) of the utility's proposed permanent
18 increase in basic rates and charges, subject to the commission's review
19 and determination under subsection (f). (g). The utility shall submit the
20 proposed temporary rates and charges to the commission at least thirty
21 (30) days before the date on which the utility seeks to implement the
22 temporary rates and charges. The temporary rates and charges may
23 reflect proposed or existing approved customer class allocations and
24 rate designs. However, if the utility uses a forward looking test period
25 described in subsection (d)(1) (e)(1) or a hybrid test period described
26 in subsection (d)(3) (e)(3), the utility may not:

27 (1) implement the temporary increase before the date on which
28 the projected data period begins; or
29 (2) object during a proceeding before the commission to a
30 discovery request for historic data as described in subsection ~~I~~
31 ~~I(d)(2) (e)(2)~~ solely on the basis that the utility has designated a
32 forward looking or hybrid test period.

33 (f) (g) The commission shall review the temporary rates and
34 charges to determine compliance with this section. The temporary rates
35 and charges take effect on the latest of the following dates unless the
36 commission determines that the temporary rates and charges are not
37 properly designed in compliance with this section:

38 (1) The date proposed by the utility.
39 (2) Three hundred (300) days after the date on which the utility
40 files its case in chief.
41 (3) The termination of any extension of the three hundred (300)
42 day deadline authorized under subsection (g) (h) or (i).



1 If the commission determines that the temporary rates and charges are
 2 not properly designed in compliance with this section, the utility may
 3 cure the defect and file the corrected temporary rates and charges with
 4 the commission within a reasonable period determined by the
 5 commission.

6 (g) (h) If the commission grants a utility an extension of the
 7 procedural schedule, the commission may extend the three hundred
 8 (300) day deadline set forth in subsection (e) (f) by the length of the
 9 extension.

10 (h) (i) The commission may suspend the three hundred (300) day
 11 deadline set forth in subsection (e) (f) one (1) time for good cause. The
 12 suspension may not exceed sixty (60) days.

13 (i) (j) If a utility implements temporary rates and charges that
 14 differ from the permanent rates and charges approved by the
 15 commission in a final order on the petition filed under subsection (d),
 16 (e), the utility shall perform a reconciliation and implement a refund,
 17 in the form of a credit rider, or a surcharge, as applicable, on customer
 18 bills rendered on or after the date the commission approves the credit
 19 or surcharge. The refund or surcharge shall be credited or added in
 20 equal amounts each month for six (6) months. The amount of the total
 21 refund or surcharge equals the amount by which the temporary rates
 22 and charges differ from the permanent rates and charges, plus, for a
 23 refund only, interest at the applicable average prime rate for each
 24 calendar quarter during which the temporary rates and charges were in
 25 effect.

26 SECTION 3. IC 8-1-2-121, AS AMENDED BY P.L.181-2006,
 27 SECTION 48, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE
 28 UPON PASSAGE]: Sec. 121. (a) As used in this section, "electric or
 29 gas utility" includes a municipally owned, privately owned, or
 30 cooperatively owned utility.

31 (b) As used in this section, "electric utility" includes a
 32 municipally owned, privately owned, or cooperatively owned
 33 utility.

34 (c) As used in this section, "extreme heat warning" means an
 35 alert that:

36 (1) is issued by a local weather forecast office of the National
 37 Weather Service; and
 38 (2) is in effect in a county or region within an electric utility's
 39 assigned service area under IC 8-1-2.3;
 40 when extremely dangerous heat conditions are expected or
 41 occurring.

42 (a) (d) Notwithstanding any other provision of law, but subject to



1 subsection (i), the following apply with respect to the termination
 2 of residential electric or gas service:

3 **(1) An electric or gas utility may not terminate residential**
 4 **electric or gas service from December 1 through March 15 of**
 5 **any year no electric or gas utility, including a municipally**
 6 **owned, privately owned, or cooperatively owned utility, shall**
 7 **terminate residential electric or gas service for persons**
 8 **customers who are eligible for and have applied for assistance**
 9 **from a heating assistance program administered under IC 4-4-33.**

10 **(2) On any day for which an extreme heat warning is in**
 11 **effect in a county or region within an electric utility's**
 12 **assigned service area under IC 8-1-2.3, the electric utility**
 13 **may not terminate residential electric service for customers**
 14 **who:**

15 **(A) receive residential electric service from the electric**
 16 **utility at a location for which the extreme heat warning**
 17 **is in effect; and**

18 **(B) are eligible for and have applied for assistance under**
 19 **a heating assistance program administered under**
 20 **IC 4-4-33 during the calendar year in which the extreme**
 21 **heat warning is in effect.**

22 **If residential electric service is terminated for a customer**
 23 **described in this subdivision at any time after an extreme**
 24 **heat warning has been issued and remains in effect, the**
 25 **electric utility shall restore the terminated service as soon as**
 26 **practicable after the extreme heat warning is issued and may**
 27 **not resume the service termination until after the extreme**
 28 **heat warning is no longer in effect.**

29 **For purposes of subdivision (1), the commission shall implement**
 30 **procedures to ensure that electric or gas utility service is continued**
 31 **while**~~◆~~ **eligibility for such persons customers is being determined.**

32 **(e) Not later than June 1, 2026, an electric or gas utility shall**
 33 **post on the electric or gas utility's website a notice that:**

34 **(1) informs customers of the relief available to eligible**
 35 **customers under:**

36 **(A) subsection (d)(1), in the case of an electric or gas**
 37 **utility; and**

38 **(B) subsection (d)(2), in the case of an electric utility;**
 39 **and**

40 **(2) includes:**

41 **(A) a toll free telephone number; or**

42 **(B) a link to a web page;**



that a customer may call or access for information on how to apply for assistance from a heating assistance program administered under IC 4-4-33.

(b) (f) Any An electric or gas utility including a municipality owned, privately owned, or cooperatively owned utility, shall provide any residential customer whose account is delinquent an opportunity to enter into a reasonable amortization agreement with such company to pay the delinquent account. Such an amortization agreement must provide the customer with adequate opportunity to apply for and receive the benefits of any available public assistance program. An amortization agreement is subject to amendment on the customer's request if there is a change in the customer's financial circumstances.

(e) (g) The commission may establish a reasonable rate of interest which a utility may charge on the unpaid balance of a customer's delinquent bill that may not exceed the rate established by the commission under section 34.5 of this chapter.

(d) (h) The commission shall adopt rules under IC 4-22-2 to carry out the provisions of this section.

(e) (i) This section does not prohibit an electric or gas utility from terminating residential utility service upon a request of a customer or under the following circumstances:

(1) If a condition dangerous or hazardous to life, physical safety, or property exists.

(2) Upon order by any court, the commission, or other duly authorized public authority.

(3) If fraudulent or unauthorized use of electricity or gas is detected and the utility has reasonable grounds to believe the affected customer is responsible for such use.

(4) If the utility's regulating or measuring equipment has been tampered with and the utility has reasonable grounds to believe that the affected customer is responsible for such tampering.

SECTION 4. IC 8-1-39-9, AS AMENDED BY P.L.89-2019, SECTION 3, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE UPON PASSAGE]: Sec. 9. (a) Subject to subsection (d), a public utility that provides electric or gas utility service may file with the commission rate schedules establishing a TDSIC that will allow the periodic automatic adjustment of the public utility's basic rates and charges to provide for timely recovery of eighty percent (80%) of approved capital expenditures and TDSIC costs. The petition must:

(1) use the customer class revenue allocation factor based on firm load approved in the public utility's most recent retail base rate case order;

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- (2) include the public utility's TDSIC plan for eligible transmission, distribution, and storage system improvements; and
- (3) identify projected effects of the plan described in subdivision (2) on retail rates and charges.

The public utility shall provide a copy of the petition to the office of the utility consumer counselor when the petition is filed with the commission.

(1) a targeted economic development project under section 11 of this chapter; or

(2) transmission, distribution, and storage system improvements not described in the public utility's TDSIC plan most recently approved by the commission under section 10 of this chapter.

(c) A public utility that recovers capital expenditures and TDSIC costs under subsection (a) shall defer the remaining twenty percent (20%) of approved capital expenditures and TDSIC costs, including depreciation, allowance for funds used during construction, and post in service carrying costs, and shall recover those capital expenditures and TDSIC costs as part of the next general rate case that the public utility files with the commission.

24 (d) Except as provided in section 15 of this chapter, a public utility
25 may not file a petition under subsection (a) within nine (9) months after
26 the date on which the commission issues an order changing the public
27 utility's basic rates and charges with respect to the same type of utility
28 service.

(e) This subsection does not apply to an electricity supplier (as defined in IC 8-1-46-6) that:

- (1) is subject to a multi-year rate plan under IC 8-1-46; or
- (2) petitions the commission for approval of a multi-year rate plan under IC 8-1-46;

during the term of the electricity supplier's approved TDSIC plan. ↔ [1] A public utility that implements a TDSIC under this chapter shall, before the expiration of the public utility's approved TDSIC plan, petition the commission for review and approval of the public utility's basic rates and charges with respect to the same type of utility service.

(f) A public utility may file a petition under this section not more than one (1) time every six (6) months.

41 (g) Actual capital expenditures and TDSIC costs that exceed the
42 approved capital expenditures and TDSIC costs require specific



1 justification by the public utility and specific approval by the
 2 commission before being authorized for recovery in customer rates.

3 SECTION 5. IC 8-1-46 IS ADDED TO THE INDIANA CODE AS
 4 A NEW CHAPTER TO READ AS FOLLOWS [EFFECTIVE UPON
 5 PASSAGE]:

6 **Chapter 46. Performance Based Ratemaking for Electricity
 7 Suppliers**

8 Sec. 1. (a) As used in this chapter, "average monthly
 9 residential bill", with respect to an electricity supplier, means the
 10 average total monthly charges billed, over the course of a calendar
 11 year, to all customers receiving retail electric service under the
 12 electricity supplier's standard residential tariff.

13 (b) The term includes the following charges:

14 (1) Fixed service charges.

15 (2) Energy charges based on the amount of electricity
 16 provided to or consumed by the customer during the billing
 17 cycle.

18 (3) Additional charges or credits, including any applicable
 19 rate adjustment mechanisms approved by the commission.

20 (4) Taxes.

21 Sec. 2. As used in this chapter, "commission" refers to the
 22 Indiana utility regulatory commission created by IC 8-1-1-2.

23 Sec. 3. (a) As used this chapter, "customer", with respect to an
 24 electricity supplier, means a metered electrical service point:

25 (1) that is located at a specific location in Indiana; and
 26 (2) for which an active billing account is established by the
 27 electricity supplier.

28 (b) As the context requires, the term includes the person of
 29 record who has agreed to pay for the retail electric service
 30 provided by the electricity supplier at the location described in
 31 subsection (a).

32 Sec. 4. As used in this chapter, "customer affordability
 33 performance metric", with respect to an electricity supplier, means
 34 a metric that:

35 (1) is determined by the commission under section 23 of this
 36 chapter for a particular rate year included in that electricity
 37 supplier's multi-year rate plan;

38 (2) is based on the most recent customer affordability
 39 performance report submitted to the commission by the
 40 electricity supplier under section 18 of this chapter; and

41 (3) is used by the commission to establish a customer
 42 affordability PIM that applies to that rate year and provides



1 financial rewards or penalties to the electricity supplier
 2 based on the electricity supplier's measured customer
 3 affordability performance.

4 Sec. 5. As used in this chapter, "customer average interruption
 5 duration index", or "CAIDI", means an index that:

6 (1) indicates the average time required to restore electric
 7 service to an electricity supplier's customers affected by
 8 sustained service interruptions; and

9 (2) is calculated by determining the quotient of:

10 (A) the sum of sustained service interruption durations
 11 in minutes for a specified period; divided by

12 (B) the total number of customers affected by the
 13 sustained service interruptions;

14 in accordance with IEEE 1336.

15 Sec. 6. (a) As used in this chapter, "electricity supplier" means
 16 a public utility (as defined in IC 8-1-2-1(a)) that:

17 (1) furnishes retail electric service to customers in Indiana;
 18 and

19 (2) is under the jurisdiction of the commission for the
 20 approval of rates and charges.

21 (b) The term does not include:

22 (1) a municipally owned utility (as defined in IC 8-1-2-1(h));

23 (2) a corporation organized under IC 8-1-13; or

24 (3) a corporation organized under IC 23-17 that is an electric
 25 cooperative and that has at least one (1) member that is a
 26 corporation organized under IC 8-1-13.

27 Sec. 7. As used in this chapter, "IEEE 1336" refers to:

28 (1) the 2022 edition of IEEE 1336, IEEE Guide for Electric
 29 Power Distribution Reliability Indices, as adopted by the
 30 Institute of Electrical and Electronics Engineers; or

31 (2) if the commission adopts a rule under IC 4-22-2 to
 32 amend:

33 (A) the 2022 edition; or

34 (B) any subsequent edition;

35 of IEEE 1336, the version of IEEE 1336 as amended by the
 36 commission.

37 Sec. 8. As used in this chapter, "major event day", or "MED",
 38 means a day with respect to which an electricity supplier's daily
 39 system SAIDI exceeds a statistical threshold value that is:

40 (1) calculated using the 2.5 Beta methodology developed by
 41 the Institute of Electrical and Electronics Engineers; and

42 (2) based on the most recent five (5) years of relevant data



for the electricity supplier;
as defined in IEEE 1336.

Sec. 9. As used in this chapter, "multi-year rate plan" means a ratemaking mechanism under which the commission sets an electricity supplier's base rates for a three (3) year period that includes:

- (1) authorized periodic changes in the electricity supplier's base rates; and
- (2) adjustments to the electricity supplier's base rates based on the electricity supplier's performance with respect to each performance incentive mechanism applicable to the electricity supplier;

during the three (3) year period, without requiring the electricity supplier to file a new base rate case with respect to the changes and adjustments.

Sec. 10. As used in this chapter, "performance based ratemaking" means an alternative ratemaking approach for electricity suppliers that includes one (1) or more performance incentive mechanisms in the context of a multi-year rate plan.

Sec. 11. As used in this chapter, "performance incentive mechanism", or "PIM", means a ratemaking mechanism that is approved by the commission and that:

(1) links an electricity supplier's earnings to the electricity supplier's performance in targeted areas that are consistent with the provision of electric utility service with the attributes set forth in IC 8-1-2-0.6, including:

- (A) reliability;
- (B) affordability;
- (C) resiliency;
- (D) stability; and
- (E) environmental sustainability;

as described in IC 8-1-2-0.6; and

(2) is based on specific performance metrics against which the electricity supplier's performance is measured.

Sec. 12. As used in this chapter, "rate year" refers to a particular year in a multi-year rate plan with respect to which:

(1) authorized base rates; and
(2) adjustments to base rates, including adjustments based on an electricity supplier's performance in meeting performance metrics serving as the basis of all applicable PJMs:

are in effect.

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1 **Sec. 13.** As used in this chapter, "service interruption" means
 2 the loss of electric service to one (1) or more customers connected
 3 to the distribution portion of an electricity supplier's system.

4 **Sec. 14.** ~~(a)~~ As used in this chapter, "service restoration
 5 performance metric", with respect to an electricity supplier, means
 6 a metric that:

- 7 (1) is determined by the commission under section 24 of this
 8 chapter for a particular rate year included in that electricity
 9 supplier's multi-year rate plan;
- 10 (2) is based on the most recent service restoration
 11 performance report submitted to the commission by the
 12 electricity supplier under section 19 of this chapter; and
- 13 (3) is used by the commission to establish a service
 14 restoration PIM that applies to that rate year and provides
 15 financial rewards or penalties to the electricity supplier
 16 based on the electricity supplier's measured service
 17 restoration performance.

18 **~~(b) The term includes the following:~~**

- 19 ~~(1) A normalized service restoration performance metric
 20 determined by the commission under section 24(a) of this
 21 chapter;~~
- 22 ~~(2) A MED service restoration performance metric
 23 determined by the commission under section 24(d) of this
 24 chapter.~~

25 **Sec. 15.** (a) As used in this chapter, "sustained service
 26 interruption" means a service interruption that is at least five (5)
 27 minutes in duration.

28 (b) The term does not include the following, regardless of
 29 duration:

- 30 (1) A planned service interruption that is:
 - 31 (A) initiated by an electricity supplier to perform
 32 scheduled activities, such as work related to:
 - 33 (i) system or facilities maintenance or upgrades;
 - 34 (ii) infrastructure improvements; or
 - 35 (iii) new construction; and
 - 36 (B) communicated to customers in advance.
- 37 (2) A curtailment or interruption of service to a customer
 38 receiving service under an interruptible service tariff to the
 39 extent that the curtailment or interruption of service occurs
 40 in accordance with the customer's service agreement.

41 **Sec. 16.** As used in this chapter, "system average interruption
 42 duration index", or "SAIDI", means an index that:



(1) indicates the total duration of sustained service interruptions for an electricity supplier's average customer during a specified period; and

(2) is calculated by determining the quotient of:

(A) the sum of sustained service interruption durations in minutes for the specified period; divided by

(B) the total number of customers;

in accordance with IEEE 1336.

Sec. 17. As used in this chapter, "system average interruption frequency index", or "SAIFI", means an index that:

(1) indicates the number of sustained service interruptions an electricity supplier's average customer experiences over a specified period; and

(2) is calculated by determining the quotient of:

(A) the total number of customers that experienced sustained service interruptions over the specified period;

divided by

(B) the total number of customers

in accordance with IEEE 1336.

Sec. 18. Beginning in 2027, before ~~February~~ March 1 of each year, an electricity supplier shall file with the commission, on a form prescribed by the commission, a customer affordability performance report that includes the following information:

(1) The electricity supplier's average monthly residential bill for each of the most recently concluded five (5) calendar years, normalized for weather if not otherwise normalized for weather through a rate adjustment mechanism described in section 1(b)(3) of this chapter.

(2) The average annual percentage change (rounded to the nearest one-tenth percent (0.1%)) in the electricity supplier's average monthly residential bill over the course of the most recently concluded five (5) calendar years, normalized for weather if not otherwise normalized for weather through a rate adjustment mechanism described in section 1(b)(3) of this chapter.

(3) For each of the most recently concluded five (5) calendar years, the annual percentage change in seasonally adjusted electricity prices for the United States as measured by the Consumer Price Index, as published by the United States Bureau of Labor Statistics.

(4) The average annual percentage change (rounded to the nearest one-tenth percent (0.1%)) in seasonally adjusted

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5 Sec. 19. Beginning in 2027, before ~~February~~ [March] 1 of
6 each year, an electricity supplier shall file with the commission, on
7 a form prescribed by the commission, a service restoration
8 performance report that includes the following information for
9 each of the most recently concluded six (6) calendar years:

- (A) SAIDI.
- (B) SAIFI.
- (C) CAIDI.

- (A) SAIDI.
- (B) SAIFI.
- (C) CAIDI.

(3) The number of customers used by the utility in calculating each index required under subdivisions (1) and (2).

Sec. 20. (a) Except as otherwise provided in subsection (b), and subject to the schedule set forth in this section, an electricity supplier must petition the commission for approval of any change in its basic rates and charges through the submission of a multi-year rate plan in accordance with this chapter. An electricity supplier shall file its first petition with the commission for approval of a multi-year rate plan under this chapter according to the following schedule:

- (A) establishes basic rates and charges for the electricity supplier as part of a base rate case; and
- (B) is issued after April 30, 2024, and before February 1, 2025.



(3) After December 31, 2027, and before February 1, 2028, for an electricity supplier with respect to which the commission has issued an order that:

- (A) establishes basic rates and charges for the electricity supplier as part of a base rate case; and
- (B) is issued after February 1, 2025, and before April 1, 2025.

(4) After June 30, 2028, and before August 1, 2028, for an electricity supplier with respect to which the commission has issued an order that:

(A) establishes basic rates and charges for the electricity supplier as part of a base rate case; and

(B) is issued after June 1, 2025, and before July 1, 2025.

(5) After December 31, 2028, and before February 1, 2029, for an electricity supplier with respect to which the commission has issued an order that:

(A) establishes basic rates and charges for the electricity supplier as part of a base rate case that is not part of a

multi-year rate plan under this chapter

(B) is issued after January 1, 2026.

(b) An electricity supplier may petition the commission for relief under IC 8-1-2-113 for changes to the electricity supplier's basic rates and charges;

(1) after March 14, 2026; and

(2) before the beginning of the electricity supplier's applicable time frame for filing the electricity supplier's first petition for approval of multi-year rate plan under subsection (a).

However, the filing of a petition for relief under this subsection does not exempt an electricity supplier from filing its first petition for a multi-year rate plan under this chapter in accordance with the schedule set forth in subsection (a).

(c) An electricity supplier shall file its second petition and all subsequent petitions with the commission for approval of a multi-year rate plan under this chapter;

(1) not earlier than sixty (60) days before; and

(2) not later than thirty (30) days before:

the expiration of its then current multi-year rate plan.

Sec. 21. (a) The following apply to a multi-year rate plan under this chapter:

(1) An electricity supplier's petition for approval of a multi-year rate plan under this chapter must include the



electricity supplier's ~~proposed~~:

II (A) ~~revenue requirements and base rates~~ [case in chief (as defined in IC 8-1-2-42.7(c)), ~~or a method for calculating~~ [including] the electricity supplier's [proposed:

(i) [revenue <requirements and base rates; and
(B) test period;

➢ requirement; and

(ii) base rates for each customer class; and

(B) proposed test period using forward looking periods the close of which correspond with the end of the second and third rate years in the electricity supplier's multi-year rate plan;

for each of the rate years in the multi-year rate plan.

(2) The base rates for the first rate year of an electricity supplier's multi-year rate plan shall be established by the commission in the same manner that base rates would be established in a proceeding for a change in the electricity supplier's basic rates and charges that occurs outside of a multi-year rate plan, based on an appropriate test year [under IC 8-1-2-42.7(e)] used to determine the electricity supplier's actual and pro forma operating revenues, expenses, and operating income under current and proposed rates, adjusted for changes that are fixed, known, and measurable for ratemaking purposes and that occur within a reasonable time after the end of the test year.

(3) The base rates for the second and third rate years of an electricity supplier's multi-year rate plan shall be established using ~~current or forward-looking data that is adjusted to reflect~~ ::

(A) changes in] the electricity supplier's ~~actual jurisdictional financial performance results based on the most current available data at the time of~~ [net plant in service from the end of the immediately preceding rate year, including any difference between:

(i) actual net plant in service at the end of the rate year; and

(ii) the projected net plant in service used in the electricity supplier's ~~petition for approval of the multi-year rate plan~~ [test period for that rate year; and

(B) changes in the net balance of any regulatory asset or



liability from the end of the immediately preceding rate year].

(4) In establishing an electricity supplier's authorized return for the electricity supplier's multi-year rate plan, the commission shall consider any increased or decreased risk to:

(A) the electricity supplier; and

(B) the electricity supplier's ratepayers;

that may result from the implementation of the multi-year rate plan.

(5) For each rate year in an electricity supplier's multi-year rate plan, the following apply:

(A) A customer affordability performance metric that:

(i) is determined by the commission under section 23 of this chapter for that rate year;

(ii) is based on the most recent customer affordability performance report submitted to the commission by the electricity supplier under section 18 of this chapter; and

(iii) is used by the commission to establish a customer affordability PIM that applies to that rate year.

(B) A customer affordability PIM that:

(i) is based on the electricity supplier's performance in meeting the customer affordability performance metric described in clause (A); and

(ii) provides financial rewards or penalties to the electricity supplier based on that performance in accordance with section 23 of this chapter.

(C) ~~Two (2) [A] service restoration performance metrics, consisting of a normalized service restoration performance metric and a MED service restoration performance metric, that:~~

~~(i) are~~ → [performance restoration metric that:

(i) is] determined by the commission under section 24 of this chapter for that rate year;

(ii) ~~are~~ [is] based on the most recent service restoration performance report submitted to the commission by the electricity supplier under section 19 of this chapter; and

(iii) ~~are each~~ [is] used by the commission to establish ~~two (2) separate~~ [a] service restoration



1 PIM~~↔~~ that ~~apply~~applies to that rate year.
 2 (D) ~~Two (2)~~A service restoration PIM~~↔~~ that:
 3 (i) ~~are~~is based on the electricity supplier's
 4 performance in meeting the service restoration
 5 performance metric~~↔~~ described in clause (C); and
 6 (ii) provides financial rewards or penalties to the
 7 electricity supplier based on that performance in
 8 accordance with section 24 of this chapter.

9 (b) A multi-year rate plan under this chapter ~~operates~~
 10 ~~independently of, and~~ shall be considered separately by the
 11 commission from~~↔~~ all:

12 (1) rate adjustment mechanisms, including the fuel
 13 adjustment charge under IC 8-1-2-42; and
 14 (2) other cost recovery mechanisms;

15 otherwise allowed by law, unless otherwise incorporated into the
 16 multi-year rate plan.[In an electricity supplier's first petition for
 17 a multi-year rate plan under this chapter, the electricity supplier
 18 shall include a plan to incorporate planned capital expenditures,
 19 subject to preapproval by the commission, into the electricity
 20 supplier's subsequent multi-year rate plans under this chapter.]

21 (c) An electricity supplier may elect to:

22 (1) exclude from its proposed multi-year rate plan; and
 23 (2) defer for consideration by the commission and for future
 24 recovery;

25 costs incurred or to be incurred in a regulatory asset, to the extent
 26 those specific costs are incremental and are not otherwise already
 27 included for recovery in the electricity supplier's rates, as
 28 authorized by IC 8-1-2-10.

29 Sec. 22. (a) The commission shall approve a multi-year rate
 30 plan for an electricity supplier under this chapter if, after notice
 31 and hearing, the commission finds the following:

32 (1) That the electricity supplier's rates under the multi-year
 33 rate plan are just and reasonable.

34 (2) That the multi-year rate plan reasonably assures the
 35 continuation of safe and reliable electric service for the
 36 electricity supplier's customers.

37 (3) That the multi-year rate plan will not unreasonably
 38 prejudice any class of the electricity supplier's customers and
 39 will not result in sudden substantial rate increases to the
 40 electricity supplier's customers or any class of customers.

41 (4) That the multi-year rate plan:

42 (A) will result in just and reasonable rates;



- (B) is in the public interest; and**
- (C) is consistent with the requirements set forth in this chapter and in the rules adopted by the commission under section 27 of this chapter.**

I **(5) That the multi-year rate plan meets any other legal requirement.**

1 (b) At any time before the expiration of an electricity supplier's approved multi-year rate plan under this chapter, the commission may, with good cause and upon its own motion, or at the request of the Office of utility consumer counselor or the electricity supplier do any of the following:

- (1) Examine the reasonableness of the electricity supplier's rates under the multi-year rate plan.
- (2) Conduct periodic reviews with opportunities for public hearings and comments from interested parties.
- (3) Initiate a proceeding to adjust the base rates or PIMs under the multi-year rate plan as necessary to ensure that the multi-year rate plan continues to satisfy the criteria set forth in subsection (a).

Sec. 23. (a) For each rate year in an electricity supplier's multi-year rate plan, the commission shall determine a customer affordability performance metric for that electricity supplier by calculating the difference between:

(1) the average annual percentage change (rounded to nearest one-tenth percent (0.1%)) in the electricity supplier's average monthly residential bill over the course of the most recently concluded five (5) calendar years (normalized for weather if not otherwise normalized for weather through a rate adjustment mechanism described in section 1(b)(3) of this chapter); minus

(2) the average annual percentage change (rounded to nearest one-tenth percent (0.1%)) in seasonally adjusted electricity prices for the United States as measured by the Consumer Price Index, as published by the United States Bureau of Labor Statistics, over the course of the most recently concluded five (5) calendar years;

as reported in the most recent customer affordability performance report submitted to the commission by the electricity supplier under section 18 of this chapter. The difference calculated under this subsection is the electricity supplier's customer affordability performance metric for the rate year.

(b) If the electricity supplier's customer affordability

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1 performance metric under subsection (a) is a positive number that
 2 exceeds two (2) percentage points, the commission shall adjust the
 3 electricity supplier's authorized return for the rate year downward
 4 by not more than one (1) basis point.

5 (c) If the electricity supplier's customer affordability
 6 performance metric under subsection (a) is a negative number that
 7 when multiplied by negative one (-1) exceeds two (2) percentage
 8 points, the commission shall adjust the electricity supplier's
 9 authorized return for the rate year upward by not more than one
 10 (1) basis point.

11 Sec. 24. (a) For each rate year included in an electricity
 12 supplier's multi-year rate plan, the commission shall determine,
 13 using the most recent service restoration performance report
 14 submitted to the commission by the electricity supplier under
 15 section 19 of this chapter, a ~~normalized~~ service restoration
 16 performance metric for that electricity supplier in the following
 17 manner:

18 STEP ONE: ~~Calculate the sum of~~ Determine the
 19 electricity supplier's average~~←~~

20 ~~(A) SAIDI~~
 21 ~~(B) <SAIFI, and~~
 22 ~~(C) CAIDI~~,

23 ~~→~~over the course of the five (5) calendar years immediately
 24 preceding the most recently concluded calendar year,
 25 ~~excluding~~ including major event days, for the electricity
 26 supplier's system in Indiana as a whole.

27 STEP TWO: ~~Calculate the sum of~~ Determine the
 28 electricity supplier's~~←~~

29 ~~(A) SAIDI~~
 30 ~~(B) <SAIFI, and~~
 31 ~~(C) CAIDI~~,

32 ~~→~~for the most recently concluded calendar year,
 33 ~~excluding~~ including major event days, for the electricity
 34 supplier's system in Indiana as a whole.~~←~~

35 ~~STEP THREE: Calculate the difference between the STEP~~
 36 ~~ONE result minus the STEP TWO result.~~

37 ~~STEP FOUR: Calculate the quotient of the STEP THREE~~
 38 ~~result divided by the STEP ONE result, rounded to the~~
 39 ~~nearest one-hundredth (0.01).~~

40 ~~STEP FIVE: Calculate the product of one hundred (100)~~
 41 ~~multiplied by the STEP FOUR result. This product is the~~
 42 ~~electricity supplier's normalized service restoration~~



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1 performance metric for the rate year.

2 (↔[b]) If the electricity supplier's <MED> service restoration
 3 performance metric under subsection (↔[a]) is a positive number
 4 that exceeds five (5), the commission shall adjust the electricity
 5 supplier's authorized return for the rate year upward by not more
 6 than one-half (0.50) basis point.

7 (↔[c]) If the electricity supplier's <MED> service restoration
 8 performance metric under subsection (↔[a]) is a negative
 9 number that when multiplied by negative one (-1) exceeds five (5),
 10 the commission shall adjust the electricity supplier's authorized
 11 return for the rate year downward by not more than one-half
 12 (0.50) basis point.[]

13 [I] Sec. 25. (a) Beginning in 2029, the commission shall include in
 14 the annual report that the commission is required to submit under
 15 IC 8-1-1-14 before October 1 of each year the following
 16 information as of the last day of the most recently concluded state
 17 fiscal year:

18 (1) For each electricity supplier that is subject to this
 19 chapter, the date of the electricity supplier's most recently
 20 filed petition for approval of a multi-year rate plan under
 21 this chapter.

22 (2) For each petition listed under subdivision (1):

23 (A) the date of the commission's final order approving
 24 the multi-year rate plan; or
 25 (B) if the petition is pending before the commission, the
 26 procedural status of the petition.

27 (3) For each electricity supplier that is subject to this
 28 chapter, the beginning and end dates of the electricity
 29 supplier's current multi-year rate plan under this chapter, to
 30 the extent applicable in a report submitted under this section
 31 before 2030.

32 (4) For each electricity supplier that is subject to this
 33 chapter, the electricity supplier's calculated:

34 (A) customer affordability performance metric; <
 35 (B) normalized service restoration performance
 36 metric;> and
 37 (↔[B]) <MED> service restoration performance
 38 metric;

39 for the current rate year in the electricity supplier's
 40 multi-year rate plan under this chapter, to the extent
 41 applicable in a report submitted under this section before
 42 2030.

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(5) For each electricity supplier that is subject to this chapter, any available data as to the impact on customer rates of the electricity supplier's applicable:

(A) customer affordability performance metric; <

(B) normalized service restoration performance

metric; and

(\leftrightarrow **|B|**) \leftarrow **MED** \rightarrow service restoration performance metric;

during the most recently concluded rate year under a multi-year rate plan of the electricity supplier under this chapter.

(6) Any other quantitative or qualitative information that the commission considers relevant for members of:

(A) the interim study committee on energy, utilities, and telecommunications established by IC 2-5-1.3-4(8); and

(B) the general assembly;

to consider in evaluating multi-year rate plans under this chapter.

(b) Subject to subsection (c), an electricity supplier shall provide the commission, at the time and in the manner prescribed by the commission, any information or related materials required by the commission to fulfill the commission's reporting obligations under subsection (a).

(c) Upon request by an electricity supplier, the commission shall determine whether any information or related materials required by the commission under subsection (b):

(1) are confidential under IC 5-14-3-4;

(2) are exempt from public access and disclosure by Indiana law; and

(3) must be treated as confidential and protected from access and disclosure by the commission.

Sec. 26. After March 14, 2026, any reference in IC 8-1, or in rules adopted by the commission, to:

(1) a "base rate case";

(2) a "general rate case";

(3) a proceeding for a change or increase in "basic rates and charges"; or

(4) words of similar import;

with respect to an electricity supplier subject to this chapter is considered a reference to the establishment of the electricity supplier's basic rates and charges for the first year of the electricity supplier's multi-year rate plan under this chapter.↔



1 **Sec. 27. The commission shall adopt rules under IC 4-22-2 to**
 2 **implement this chapter.**

3 SECTION 6. IC 8-1-47 IS ADDED TO THE INDIANA CODE AS
 4 A NEW CHAPTER TO READ AS FOLLOWS [EFFECTIVE UPON
 5 PASSAGE]:

6 **Chapter 47. Low Income Customer Assistance Programs for**
 7 **Electric Utility Service**

8 **Sec. 1. As used in this chapter, "electricity supplier" means a**
 9 **person, however organized, that:**

10 (1) **provides utility service to customers; and**
 11 (2) **is under the jurisdiction of the commission for the**
 12 **approval of rates and charges.**

13 **Sec. 2. (a) As used in this chapter, "eligible program costs"**
 14 **means costs that are associated with an electricity supplier's low**
 15 **income customer assistance program and that:**

16 (1) **have been incurred, or are reasonably estimated to be**
 17 **incurred, by the electricity supplier in administering the low**
 18 **income customer assistance program, including**
 19 **administrative activities involving:**

20 (A) **customer eligibility verification;**
 21 (B) **billing services; and**
 22 (C) **contribution management; and**

23 (2) **have not been and will not be recovered by the electricity**
 24 **supplier through**

25 (A) **a required allocation under section 6 of this chapter;**
 26 **or**

27 (B) **contributions of any money, services, or property**
 28 **that have been or will be provided at no cost to the**
 29 **electricity supplier by or through any:**

30 (A) **governmental agency or program; or**
 31 (B) **other third party, including voluntary**
 32 **charitable contributions from nonprofit**
 33 **organizations or from employees, customers, or**
 34 **shareholders of the electricity supplier;**

35 **in support of the program.**

36 **1. (b) The term does not include lost revenues associated with an**
 37 **electricity supplier's low income customer assistance program.**

38 **Sec. 3. As used in this chapter, "low income customer" refers**
 39 **to a residential customer who is part of a household that:**

40 (1) **has agreed to pay for utility service from an electricity**
 41 **supplier; and**

42 (2) **is eligible for and has applied for assistance from a home**



energy assistance program administered under IC 4-4-33.

Sec. 4. As used in this chapter, "utility service" means electric service that is provided at retail to customers.

Sec. 5. (a) Not later than July 1, 2026, an electricity supplier shall offer a low income customer assistance program that provides financial assistance to low income customers for the payment of monthly bills for utility service provided by the electricity supplier. A program that:

- (1) is offered by the electricity supplier before July 1, 2026;**
- (2) provides financial assistance to low income customers for the payment of monthly bills for utility service provided by the electricity supplier;**
- (3) remains in effect on July 1, 2026; and**
- (4) includes eligibility criteria consistent with section 3(2) of this chapter;**

qualifies as a low income customer assistance program for purposes of this section.

(b) Subject to subsection (c), an electricity supplier may establish:

- (1) per customer funding limits;
- (2) enrollment limits; or
- (3) other limits, caps, or restrictions

applicable to the low income customer assistance program based on funds available for the program from governmental agencies or programs or from other third parties, including voluntary charitable contributions from nonprofit organizations or from employees, customers, or shareholders of the electricity supplier.

(c) If at any time during a calendar year:

- (1) an electricity supplier is no longer able to offer assistance to additional eligible customers under the electricity supplier's low income customer assistance program as a result of any limit, cap, or restriction established under subsection (b); and
- (2) the full amount allocated or to be allocated to the program under section I(6D)(1) of this chapter has not been allocated to low income customers enrolled in the program at the time the limit, cap, or restriction is reached;

At the time the limit, cap, or restriction is reached, the portion of the amount allocated or to be allocated to the program under section I(6D(1)) of this chapter that has not been allocated to low income customers enrolled in the program at time the limit, cap, or restriction is reached shall be segregated from all other funds of the electricity supplier and held in trust for

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1 allocation to low income customers enrolled in the electricity
 2 supplier's low income customer assistance program in the
 3 following calendar year.

4 Sec. 6. ~~(a)~~ Beginning in 2027, not later than March 1 of each
 5 year, an electricity supplier shall ~~allocate to~~ [fund] the electricity
 6 supplier's low income customer assistance program [in] an amount
 7 equal to [L]

8 (1) at least ~~at least~~ ~~fifty~~ [two-tenths] percent (~~50%~~ [0.2%]) of ~~the amount of any lost revenues recovered by~~ the electricity

9 ~~supplier during the most recently concluded calendar year under:~~

10 ~~(1) IC 8-1-8.5-9(l), in the case of an electricity supplier that~~
 11 ~~is not a public utility (as defined in IC 8-1-2-1(a)); or~~

12 ~~(2) IC 8-1-8.5-10(o)(2), in the case of an electricity supplier~~
 13 ~~that is a public utility (as defined in IC 8-1-2-1(a));~~

14 ~~as approved program costs associated with an energy efficiency~~
 15 ~~program offered by~~ [supplier's jurisdictional revenues for
 16 residential customers; plus

17 (2) any contributions from:

18 (A) governmental agencies or programs; or

19 (B) other third parties, including voluntary charitable
 20 contributions from nonprofit organizations or from
 21 employees, customers, or shareholders of] the electricity

22 supplier.

23 ~~← (b) The commission shall prescribe in the rules adopted by the~~
 24 ~~commission under section 12 of this chapter the procedures by~~
 25 ~~which an electricity supplier shall:~~

26 ~~← (1) make; and~~

27 ~~← (2) report to the commission;~~

28 ~~a transfer required by this section.~~

29 ~~> Sec. 7. (a) In each residential customer bill issued by an~~
 30 ~~electricity supplier after June 30, 2026, the electricity supplier~~
 31 ~~must include a notice that:~~

32 ~~(1) informs customers that the electricity supplier offers a~~
 33 ~~low income customer assistance program for eligible~~
 34 ~~customers; and~~

35 ~~(2) includes:~~

36 ~~(A) a toll free telephone number; or~~

37 ~~(B) a link to a web page;~~

38 ~~that a customer may call or access for information on how to~~
 39 ~~apply for assistance under the program.~~

40 ~~(b) Not later than July 1, 2026, the electricity supplier shall~~



1 post the information described in subsection (a)(1) and (a)(2) on
2 the electricity supplier's website. If at any time during a calendar
3 year, the electricity supplier is no longer able to offer assistance to
4 additional eligible customers under the electricity supplier's low
5 income customer assistance program as a result of any:

- (1) per customer funding limits;
- (2) enrollment limits; or
- (3) other limits, caps, or restrictions;

9 established by the electricity supplier under section 5(b) of this
10 chapter, the electricity supplier shall include on its website a
11 statement notifying customers of that fact. If the electricity
12 supplier is subsequently able to enroll new eligible customers in the
13 program during that calendar year, the electricity supplier shall
14 remove the previously posted statement from its website and post
15 a new statement indicating that the program is again accepting
16 new applications for assistance.

17 **Sec. 8. If a customer:**

- (1) applies for assistance under an electricity supplier's low income customer assistance program; and
- (2) qualifies as a low income customer under section 3(2) of this chapter;

22 the electricity supplier shall enroll the customer in the program, to
23 the extent the electricity supplier is able to do so under any per
24 customer funding limits, enrollment limits, or other limits, caps, or
25 restrictions established by the electricity supplier under section
26 5(b) of this chapter and applicable at the time of the customer's
27 application.

11 Sec. 9. (a) An electricity supplier may, but is not required to,
28 petition the commission for approval to recover eligible program
29 costs. An electricity supplier may file a petition the commission
30 under this section:

- (1) as part of a base rate case; or**
- (2) at any time as part of an independent proceeding in which the electricity supplier petitions the commission to recover eligible program costs on a timely basis through a periodic rate adjustment mechanism.**

(1) A description of any money, services, or property that has

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been or will be provided at no cost to the electricity supplier by or through any:

- (A) governmental agency or program; or
- (B) other third party, including voluntary charitable contributions from nonprofit organizations or from employees, customers, or shareholders of the electricity supplier;

in support of the low income customer assistance program, including the actual or estimated amount or value of the money, services, or property described.

(2) A statement of any amounts that have been or will be allocated or contributed to the electricity supplier's low income customer assistance program under section 6 of this chapter.

(3) A breakdown of eligible program costs that have been or will be incurred by the electricity supplier, including the:

- (A) amounts; and
- (B) purposes;

for which they have been or will be incurred.

20 A rate schedule proposed by an electricity supplier under this
21 subsection may be based in whole or in part on reasonable cost
22 forecasts over all or any part of the twelve (12) month period on
23 which the electricity supplier's petition is based, subject to the
24 commission's consideration of the electricity supplier's historical
25 forecasting accuracy. If forecasted data is used, the proposed rate
26 schedule must provide for a reconciliation mechanism to correct
27 for any variance between the forecasted eligible program costs and
28 the actual eligible program costs incurred.

11 lines later.

- (1) the electricity supplier has incurred or will incur eligible program costs that are reasonable in amount;**
- (2) notwithstanding section 10 of this chapter, the effect or the potential effect, in both the long and short term, of the proposed rate schedule on the electric rates of nonparticipating customers or other customer classes of the electricity supplier will be minimal; and**
- (3) approval of the proposed rate schedule is in the public interest;**

the commission shall approve the electricity supplier's proposed rate schedule under subsection (b).

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11 Sec. 10. A low income customer assistance program offered
12 under this chapter that affects rates and charges for service is not
13 discriminatory for purposes of this chapter or any other law
14 regulating rates and charges for service.

15 **Sec. 11. (a) Beginning in 2027, the commission shall include in**
16 **the annual report that the commission is required to submit under**
17 **IC 8-1-1-14 before October 1 of each year the following**
18 **information for each electricity supplier with respect to the most**
19 **recently concluded state fiscal year:**

- (1) The number of low income customers enrolled in the electricity supplier's low income customer assistance program at the beginning and end of the state fiscal year.
- (2) The total amount of assistance provided to low income customers under the electricity supplier's program.
- (3) The median amount of assistance provided to each customer under the electricity supplier's program.
- (4) Subject to subsection (c), an identification of the sources and amounts of any money, services, or property contributed to the electricity supplier's program by or through:
 - (A) governmental agencies or programs; or
 - (B) other third parties, including voluntary charitable contributions from nonprofit organizations or from employees, customers, or shareholders of the electricity supplier.
- (5) An identification of the amounts of any:
 - (A) per customer funding limits;
 - (B) enrollment limits; or
 - (C) other limits, caps, or restrictions; established by the electricity supplier under section 5(b) of this chapter, along with information as to whether and when any such limits, caps, or restrictions were reached or applied during the state fiscal year.

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